



ZEAL
EDUCATION
SOCIETY
www.zealeducation.com



ZEAL EDUCATION SOCIETY

📍 Sr. No - 39, Narhe Dhayari Road, Narhe, Pune - 411 041(MS) India.
☎ 020 - 6720 6000/101 Toll Free : 1800 267 2667 ✉ zeal@zealeducation.com
🌐 www.zealeducation.com | ISO:21001:2018 (EoMS) Certified Society
PRESIDENT : S. M. KATKAR B.A. (Hons.) L.L.B

Ref : ZES /

Date : 4/2/2024


CIRCULAR

Zeal Education Society, Pune pleased to announce the successful up gradation of our internet bandwidth from 500 MBPS to 1000 MBPS w.e.f 14/01/2024 for 1) Zeal College of Engineering & Research, 2) Zeal Institute of Management & Computer Application 3) Zeal Institute of Business Administration, Computer Application & Research. a part of our ongoing efforts to enhance the technological infrastructure across our campuses and the distribution of the same is as follows:

Sr. No	Name of the Institute	Internet Bandwidth
1	Zeal College of Engineering & Research	500 MBPS
2	Zeal Institute of Management & Computer Application.	250 MBPS
3	Zeal Institute of Business Administration, Computer Application & Research.	250 MBPS

This is for the information to all respective Head of the Institutes/colleges.




Mr. Samadhan P.Lad
(Network Administrator)
Zeal Education Society, Narhe Campus



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Regd. No.: F-12037/Pune, Dt. 18/05/1997/Maharashtra/11146/96/(Pune) Dt. 25/03/1996

📍 Main Building "A", S. No.: 39/1, Narhe, Pune 411041

☎ (020) 67206000/ 67206101

✉ zeal@zealeducation.com 🌐 www.zealeducation.com

FOUNDER DIRECTOR : S. M. KATKAR B.A. (Hons.) L.L.B

Purchase Order

Store/PO/TATA Teleservices (Maharashtra) Ltd/2023-24/ 5688

Date: 23/12/2023

To

TATA Teleservices (Maharashtra) Ltd

Al -Aqmar Bulding, 5-Ganeshkhind

Road, Shivaji Nagar, Pune 411005

Phone : 8600111941

e-mail : Gaurav.Bhatt@tatatel.co.in

Subject : Purchase/ Work order for ILL (Internet Leased Line Service) Upgradation From 500Mbps to 1000 Mbps at Zeal Education Society, Narhe Campus.

Sir/ Madam

With reference to your quotation, we are pleased to place the Purchase/ Work order for ILL (Internet Leased Line Service) Upgradation From 500Mbps to 1000 Mbps at Zeal Education Society, Narhe Campus.

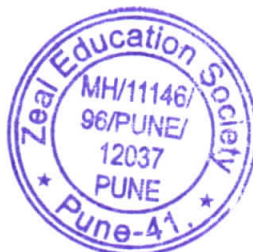
Sr. No.	Particulars	HSN/SAC	Qty.	Unit	Rate	Total
1	Annual Recurring Charges (Lock in Period 36 Month)		1	Nos	1500000.00	1500000.00
Total						15,00,000.00
GST @						N.A
Grand Total						15,00,000.00

Rupees Fifteen Lakh Only

Terms and Conditions :

1. Delivery: Z E S Narhe Campus
 2. Lock in Period: 36 months from the date of upgradation
 3. Taxes & duties: Extra At Actul
 4. Payment Terms: Quarterly Advance
 5. Support: On Site
- (Subject to Pune Jurisdiction)

Thanking You.



J. S. Katkar
Mr. Jayesh .S. Katkar
Secretary
Zeal Education Society

RE: ILL-1Gbps Upgrade Commercials -- Zeal Education

System Admin <sysadmin@zealeducation.com>

Tue, Dec 26, 2023 at 5:29 PM

To: Gaurav Bhatt <Gaurav.Bhatt@tatatel.co.in>

Cc: Amit Gavhale <Amit.Gavhale@tatatel.co.in>

Please go ahead & find the Attached PO for the same.

On Tue, Dec 26, 2023 at 5:25 PM System Admin <sysadmin@zealeducation.com> wrote:

Please go ahead

On Sat, Dec 23, 2023 at 2:16 PM Gaurav Bhatt <Gaurav.Bhatt@tatatel.co.in> wrote:

Hi Samadhan Ji,

Thanks for your email. However, below commercials are subject to approval.

But please share Purchase Order on said commercials below to proceed further. Or just confirm over email.

Existing Bandwidth	New Bandwidth	Circuit ID	Annual Recurring Charges (Rs.) (ARC)	One Time Charges (Rs.) OTC	Lock In Period
500 Mbps	1000 Mbps	2005786359	Rs. 15,00,000/-	Nil	36 Months

- GST extra as applicable.
- Lock in period: 36 months from date of up gradation.
- Payment terms : Quarterly advance
- Above Commercials are subject to Feasibility, Commercials Approval and contract period.
- Proposal Valid Till Today.

Thanks,

Gaurav Bhatt
Senior Manager - Indirect - Sales
SME Business

T: NA | M: (91) 8600111941
Al-Aqmar Building, 5- Ganeshkhind Road, Shivaji Nagar, Pune, Maharashtra, 411005

TATA Tele
Business Services | **Do Big**

www.tatatelebusiness.com

**OUR PURPOSE**

To accelerate adoption of digital technologies by businesses aspiring to Do Big

OUR VALUES

FASTER

SIMPLER

CLOSER

This email is governed by the Disclaimer Terms of Tata Teleservices which may be viewed at <https://www.tatatelebusiness.com/edisclaimer>

From: System Admin <sysadmin@zealeducation.com>
Sent: Saturday, December 23, 2023 10:39 AM
To: Amit Gavhale <Amit.Gavhale@tatatel.co.in>
Cc: Gaurav Bhatt <Gaurav.Bhatt@tatatel.co.in>
Subject: Re: Minutes of Meeting -- Zeal Education

You don't often get email from sysadmin@zealeducation.com. Learn why this is important

Dear Gaurav / Amit.

As discussed during the meeting today, Our final price is 15L + Taxes annually with 3 yrs. locking period for ILL-1Gbps upgrade.

Please confirm to proceed further otherwise we have no option but to go with competition by terminating Tata ILL.

Waiting for your reply. We'll share PO confirmation today if you're ok with 15L + Taxes.

Thanks,

On Fri, Dec 22, 2023 at 3:04 PM Amit Gavhale <Amit.Gavhale@tatatel.co.in> wrote:

Hello,

Hope you are doing well..

Regret to inform you that asked commercial not possible but since considering existing customer and being an education institute we can final as below

Upgrade circuit- 500 Mbps to 1 Gig

Annual Charge - 15,50,000

OTC - Nil

Contact period - 36 month

Please confirm us on above proposed rate so we can go for further certain required our internal approval..

Waiting for your positive reply...

Get Outlook for Android

Amit Gavhale

Deputy General Manager -
Indirect - Sales

SME Business



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T: (20) 66005456 | **M:** (91) 8446846161

Al-Aqmar Building, 5- Ganeshkhind Road, Shivaji Nagar, Pune, Maharashtra, 411005



OUR PURPOSE To accelerate adoption of digital technologies by businesses aspiring to Do Big
OUR VALUES >> **FASTER** **SIMPLER** **CLOSER**

From: System Admin <sysadmin@zealeducation.com>
Sent: Friday, December 22, 2023 2:49:41 PM
To: Gaurav Bhatt <Gaurav.Bhatt@tatatel.co.in>
Cc: Amit Gavhale <Amit.Gavhale@tatatel.co.in>
Subject: Re: Minutes of Meeting -- Zeal Education

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Dear Sir,

Our Final Target Price for ILL- 1 Gbps @ 15 L Per annum (3 Year locking).

On Thu, Dec 21, 2023 at 7:20 PM Gaurav Bhatt <Gaurav.Bhatt@tatatel.co.in> wrote:

Hi Samadhan,

I would to thank you & Director Sir for giving time to meet & discuss on ILL upgrade (1Gbps).

Currently you are using ILL-500 Mbps @13.5L per annum tax extra.

We offered ILL-1 Gbps upgrade @16L per annum tax extra (3 Yr. locking).

Looking ahead to hear from you as discussed during meeting today.

Thanks,

Gaurav Bhatt

Senior Manager - Indirect - Sales

SME Business



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T: NA | M: (91) 8600111941

Al-Aqmar Building, 5- Ganeshkhind Road, Shivaji Nagar, Pune, Maharashtra, 411005



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-End of Disclaimer-



System Admin <sysadmin@zealeducation.com>

Minutes of Meeting -- Zeal Education

System Admin <sysadmin@zealeducation.com>

Sat, Dec 23, 2023 at 10:38 AM

To: Amit Gavhale <Amit.Gavhale@tatatel.co.in>

Cc: Gaurav Bhatt <Gaurav.Bhatt@tatatel.co.in>


Dear Gaurav / Amit.

As discussed during the meeting today, Our final price is 15L + Taxes annually with 3 yrs. locking period for ILL-1Gbps upgrade.

Please confirm to proceed further otherwise we have no option but to go with competition by terminating Tata ILL.

Waiting for your reply. We'll share PO confirmation today if you're ok with 15L + Taxes.

Thanks,


[Quoted text hidden]



System Admin <sysadmin@zealeducation.com>

Minutes of Meeting -- Zeal Education

4 messages

Gaurav Bhatt <Gaurav.Bhatt@tatatel.co.in>
To: "sysadmin@zealeducation.com" <sysadmin@zealeducation.com>
Cc: Amit Gavhale <Amit.Gavhale@tatatel.co.in>

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System Admin <sysadmin@zealeducation.com>
To: Gaurav Bhatt <Gaurav.Bhatt@tatatel.co.in>
Cc: Amit Gavhale <Amit.Gavhale@tatatel.co.in>

Fri, Dec 22, 2023 at 2:49 PM

Dear Sir,
Our Final Target Price for ILL- 1 Gbps @ 15 L Per annum (3 Year locking).
[Quoted text hidden]

Amit Gavhale <Amit.Gavhale@tatatel.co.in>
To: System Admin <sysadmin@zealeducation.com>, Gaurav Bhatt <Gaurav.Bhatt@tatatel.co.in>

Fri, Dec 22, 2023 at 3:03 PM

Hello,
Hope you are doing well..

Regret to inform you that asked commercial not possible but since considering existing customer and being an education institute we can final as below

Upgrade circuit- 500 Mbps to 1 Gig
Annual Charge - 15,50,000
OTC - Nil
Contact period - 36 month

Please confirm us on above proposed rate so we can go for further certain required our internal approval..

Waiting for your positive reply...

Get Outlook for Android
Amit Gavhale
Deputy General Manager -
Indirect - Sales
SME Business



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[Quoted text hidden]

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precaution to minimize this risk, but is not liable for any Damage you may sustain as a result of any virus in this e-mail. You should carry out your own virus checks before opening the e-mail or attachment. Zeal Education Society reserves the right to monitor and review the content of all messages sent to or from this e-mail address. Messages sent to or from this e-mail address may be stored on the Zeal Education Society e-mail system.

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-End of Disclaimer-

System Admin <sysadmin@zealeducation.com>
To: Amit Gavhale <Amit.Gavhale@tatatel.co.in>
Cc: Gaurav Bhatt <Gaurav.Bhatt@tatatel.co.in>

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Waiting for your reply. We'll share PO confirmation today if you're ok with 15L + Taxes.

Thanks,

[Quoted text hidden]

Installation Certification Checklist



Customer Name: Zeal Education Society

Del/Circuit ID: 2005786359

Installation Address: Nusha Gaon Pune

Installation Date: 13-01-2024

Pre Installation Checklist

Checklist Parameter	Y/V	PRI/Del	BB	Data	UBR
Is UPS Available at Site? Pls mentioned Online or Offline with power backup.	<input type="checkbox"/>		---	yes	
UPS Output Voltage checked.	<input type="checkbox"/>			NU	
All Equipments connected to UPS.	<input checked="" type="checkbox"/>		---	yes	
Is Power Back up checked.	<input checked="" type="checkbox"/>			NU	
Earthing Available at Customer site if yes then mention Value (P -N , PE, N-E)	<input type="checkbox"/>		---	yes	
Cable route & wiring done properly from IDP to Rosette Box without joint.	<input checked="" type="checkbox"/>			NU	
Protection done with electrical tap on sharp wiring route.	<input checked="" type="checkbox"/>				
Splitter Holder & Rosette is firmly fixed on the wall.	<input checked="" type="checkbox"/>	---			---
Cable route at IDP, ODP, DP, well routed, not loose, properly Fixed.	<input checked="" type="checkbox"/>				---
Adequate spacing between the drop Wire and the AC Power Line.	<input checked="" type="checkbox"/>		---		
POE connected with Mux or E1 converter and Earthing connected	<input checked="" type="checkbox"/>		---		
Earthing is connected with BTS site Equipment	<input checked="" type="checkbox"/>		---	yes	
In case of Fiber ,MUX is installed customer premise or common placed	<input checked="" type="checkbox"/>		---		---
Pole /Mast Building Height	<input type="checkbox"/>		---		
UBR Make model & Serial number capture or not	<input type="checkbox"/>	---	---		

During Installation Checkis

Checklist Parameter	Y/V	PRI/Del	BB	Data	UBR
CPE (Modem/Router/Converter) connected with UPS at customer Rack	<input checked="" type="checkbox"/>				
IP provisions /Transmission Media Provisioning/Bandwidth Provisioning.	<input checked="" type="checkbox"/>				
Modem /Router configuration Done	<input checked="" type="checkbox"/>				
Check whether External earth is connected to CPE Rack /CPEs or Not	<input checked="" type="checkbox"/>				

Post Installation Checklist

Checklist Parameter	Y/V	PRI/Del	BB	Data	UBR
E2E Testing Done	<input checked="" type="checkbox"/>		---	yes	
Is stability /BER Test Completed	<input type="checkbox"/>		---		
Links is passed the BER Test if yes then mention value	<input type="checkbox"/>		---		
Modem Installed & Configured	<input checked="" type="checkbox"/>		---		
Link is up and stable.	<input checked="" type="checkbox"/>		---		---
Incoming /Outgoing call status through PRI Tester	<input checked="" type="checkbox"/>		---		
EPABX Installed and connected.	<input checked="" type="checkbox"/>		---		
Pilot no Display.	<input checked="" type="checkbox"/>		---		---
Call Landing on Pilot no.	<input checked="" type="checkbox"/>		---		---
Link details shared to customer like LM /Port Details /CPE Details etc.	<input checked="" type="checkbox"/>			yes	
Is Converter /Modem installed & Configured	<input checked="" type="checkbox"/>		---		
Is there any packet drops during ping response.	<input checked="" type="checkbox"/>		---		
Managed services then router /switch installed & configured done or not	<input checked="" type="checkbox"/>				
Upload & Download Bandwidth at dropping port checked or not	<input checked="" type="checkbox"/>			yes	
Able to ping destination TTSL WAN IP.	<input type="checkbox"/>		---	yes	
Latency Result as per PO given.	<input checked="" type="checkbox"/>		---	yes	
Able to ping destination MPLS Gateway IP.	<input checked="" type="checkbox"/>	---	---	NU	
Is customer application running on Link?	<input checked="" type="checkbox"/>		---	yes	
Speed testing on FTP server using FTP server (filezilla software)	<input checked="" type="checkbox"/>				
Is UBR Frequency selected	<input type="checkbox"/>	---	---		
Is RSSI checked	<input type="checkbox"/>	---	---		
Is link is integrated in NMS.	<input checked="" type="checkbox"/>	---	---		

Mention Yes or No Mention the value.

Manoj Patil
FE Name & Signature

Customer Name & Signature



Work Completion Report

Please sign the report only if you are satisfied with the Installation

Customer Name: Zea Education Society Account No:

Installation Address: Nurhe Gaon Pune Bangalore Bypass Pune

DEL NO/Circuit ID: 2005786359 SRF NO:

Work Order Received Date: 13/01/2024 Time:

Final Activation Date: 13/01/2024 Time:

Business & Product Information

Business Line Enterprise Mobility

Wireline Product: DEL Centrex PRI/BRI BB Road Warrior
 NPLC MPLS DLC ILL Others

Wireline Parameters: MDF: ODP: DP: MUX PORT: 5 B/W: 1000 DSLIM:

RF Parameters: PN: RSSI: EC/IO: FER: TX: Earthing Value:

Wireless Product: Walky Photon SBT SHS Wireless EPABX 3G-E-Stick

Equipment Details

Equipment Model: NPT 1022 MEID/ ESN/OE/Port No:

Equipment Serial Number: SN-6701167467 EPIBX Model & Serial Number:

Customer Acceptance Parameters

Checklist Parameter	PRI/Del	BB	Data	UBR
Bandwidth Details			1000 Mbps	
MRTG Check login and utilisation			NA	
Port Details Interface (G.703/Ethernet /Optical)			Ethernet	
LAN IP Details			NA	
Wan IP Details			49.248.216.237	
Latency till Gateway			2ms	
Protocol (Static /OSPF/RIP/BGP)			Static	
CE to CE Latency...			}	
PE to PE Latency...				
IP at CPE			}	
IP at POP end				
Topological Behavior(Spoke/Hub/General)			General	
Managed Services			}	
BER Test (24 Hour)				
BER Value			}	
Incoming Call Testing				
Outgoing call Testing			}	
Termination on EPABX				
Upload Speed			965.75	
Download Speed			957.41	

Customer Declaration: I hereby confirm that I have personally checked and verified all above parameters and tested services as per my satisfaction

Customer Feedback/C-SAT (To be filled by the customer)

(Please tick in below mentioned box)

Excellent Good Poor

- How would you rate overall experience with the Installation Process Excellent Good Poor
- Appearance & Presentability of Installation Engineer? Excellent Good Poor
- How do you rate the demonstration given by engineer Excellent Good Poor
- Quality of installation work (leaving the place neat and clean after installation) Excellent Good Poor
- FE Explained about basic troubleshooting Excellent Good Poor

Feedback/Comments:

Customer's Name:

Customer's Signature:

Engineer Code: WTMHJE0684 Engg. In Time: Engg. Out Time:

Engineer's Name: Munoj Puthi Engineer's Mobile No: 8149007103



System Admin <sysadmin@zealeducation.com>

Link Closure || ZEAL EDUCATION SOCIETY|| 944181 || 2005786359 || 1000 Mbps || ILL Upgrade ||

1 message

Punam Gosavi1 <Punam.Gosavi1.CLEAR@tatatel.co.in>

To: System Admin <sysadmin@zealeducation.com>

Cc: Anil23 Dhotre <Anil23.Dhotre.ADTECH@tatatel.co.in>, Ganesh Sinalkar <Ganesh.Sinalkar@tatatel.co.in>, Gaurav Bhatt <Gaurav.Bhatt@tatatel.co.in>, Amit Gavhale <Amit.Gavhale@tatat

Dear Sir,

Greetings from TTL !

ILL Link testing completed dated 13th Jan 24 ,Circuit- 2005786359 and BW -1000 MBPS.

Upgradation billing task dated 13th Jan 24.

Below is user name and password format for MRTG portal login.

URL : <https://mymrtg.tatatelebusiness.com/dologin>

User Name for TTML : 2005786359@ttml

Password for TTML : 2005786359

Testing reports are attached for reference.

Service Escalation Matrix and I Manage guide attached for reference.

We value your relationship with us and look forward for a long partnership with Tata Tele Business Services.

Rest of Maharashtra	Call: 1800 266 1515 Email: 1515@tatatel.co.in (Non-Technical) / data.enterprise@tatatel.co.in (Technical) Selfcare: https://www.tatatelebusiness.com/imanage	Nimmi Khakharia 8087012735 nimmi.khakharia@tatatel.co.in Amit Waghmare 9028468300 amit.waghmare1@tatatel.co.in Prathamesh More 9022699919 Prathamesh.More@tatatel.co.in Madhav WamanKadam 9922007006 Madhav.WamanKadam@tatatel.co.in	Deepa Gulabani 8446106568 deepa.gulabani@tatatel.co.in	Uwais Khan 9223301130 Uwais.Khan@tatatel.co.in

Thanks & Regards,
Punam Gosavi

9156630443

**From:** Ganesh Sinalkar <Ganesh.Sinalkar@tatatel.co.in>**Sent:** 13 January 2024 16:14



TAX INVOICE

Customer Details:

ZEAL EDUCATION SOCIETY
Mr JAYESH KATKAR . .
ZEAL EDUCATION SOCIETY
S NO. 39, NARHE GAON, NR PARI, PUNE BANGLOR BYPAS,
NARHE CAMPUS, TAL HAVELI, PUNE PUNE
REST OF MAHARASHTRA - 411041

Customer PAN No :
E-bill email ID : masih.shaikh@zealeducation.com;netadmin@zealeduca
Customer GST No :
Bill Sequence No. : 84

Bill Details:

Account No : 605936509
Bill/invoice No : 2169796237
Bill Date : 03-Feb-24
Bill Period : Quarterly
Due Date : 20-Feb-24
Security Deposit : 0
Credit Limit : 896100

Previous Balance	Last Payment	Credit/Debit Note Adjustments	Current charges	^Amount due before due date	# Amount due after due date	Due date
Rs. -3,28,228.00	Rs. 0.00	Rs. 0.00	Rs. 4,42,500.00	Rs. 1,14,272.00	Rs. 1,14,272.00	20-Feb-24

^ Bill is rounded off to nearest rupee.

It Includes Late Payment Fee

Pay your previous bill immediately to avoid disconnection. Pay your current charges by 20-Feb-24 to avoid late payment charges



KNOW MORE

Microsoft Azure: A Cloud for Every Dream

Superior cloud infrastructure to help accelerate innovation and growth

Tata Teleservices (Maharashtra) GST Number: 27AAACH1458C1ZZ Tata Teleservices (Maharashtra) PAN Number: AAACH1458C

How to Pay your Bill



Pay Online with iManage Self Care

Pay online using payment gateway on: <https://www.tatatelebusiness.com/billpay>
Login to your iManage Self care account <https://www.tatatelebusiness.com/iManage>



Payment Slip

Please attach this slip with your Cheque/DD

Cheque/DD should be payable to "Tata Teleservices (Maharashtra) Ltd Account No 605936509"



Account No: 605936509	Invoice No: 2169796237	Bill Date: 03-Feb-24	Due Date: 20-Feb-24	Bill Amount: Rs. 1,14,272.00
Cheque/DD No: <input type="text"/>	Dated <input type="text"/>	Bank <input type="text"/>	Branch <input type="text"/>	
Mode of Payment: <input type="checkbox"/> Cash	<input type="checkbox"/> Cheque/DD	<input type="checkbox"/> E-Payment	Signature <input type="text"/>	

TATA TELESERVICES (MAHARASHTRA) LTD

State Office Address: D-26 TTC Industrial Area, MIDC Sanpada P.O Turbhe, Navi Mumbai, Thane, Maharashtra - 400703

Regd. Office: Tata Teleservices (Maharashtra) Limited, D-26, TTC Industrial Area, MIDC Sanpada, P.O. Turbhe, Navi Mumbai - 400703. Website: www.tatatelebusiness.com. CIN-L64200MH1995PLC086354.

Signature Not Verified
Digitally signed by
MEENA GS
Date: 2024.02.04 04:34:06 IST

Important Information

1. You can get in touch with us 24 hours a day. Just call 18002661515 (Toll free) or write to us at 1515@tatatel.co.in
2. The SMS rates mentioned are applicable for 1st 100SMS/day. Post 100, SMS would be charged at standard rate (Local 60ps, STD Rs1.20ps/-, ILD Rs.5/-) or tariff rate whichever is higher.
3. It will be deemed that you have accepted this invoice in full in the event you have not lodged any registered complaint with us within 30 days of receipt of this invoice.
4. Downgrade of tariff plan or termination within lock in period may lead to early termination charges, wherever applicable. Please refer to the service agreement clause for more details or you can reach out to 1800 266 1515 or send an e-mail to 1515@tatatel.co.in
5. To know about model calculation of financial implication of tariff plans, please visit our website www.tatatelebusiness.com
6. Credit limit is the sole discretion of TTL. Your credit limit is just an indicator of your monthly usage and in the event your usage exceeds the given credit limit, you are required to pay for all the calls and services that exceed / do not exceed the stated credit limit.
7. Collection policy is updated on our website www.tatatelebusiness.com
8. In case you disconnect our services, we will refund your security deposit, if any, within sixty days of closure of connection. In case of delay, you will earn interest on the security deposit @10% p.a.
9. To avoid unwanted telemarketing calls, register your telephone number in the NDNC Registry - call 1909 or visit <https://www.tatatelebusiness.com/dlt-details/>
10. TTSL/TTML has full right to change the terms and conditions applicable to the tariff plans. Please log on to www.tatatelebusiness.com for other conditions applicable.
11. Payment received after due date: Applicable Interest would be charged on the payments.
12. Reverse charge mechanism is not applicable.
13. It is mandatory to share Invoice(s) No. and *Tax deducted at source (TDS) details (*if applicable) while making payment to ensure correct and timely processing
14. For complaint on billing, service related issues or for termination related query you can reach out to 1800 266 1515 or send a mail to 1515@tatatel.co.in along with mandatory details of disputed account no, invoice no, reason for dispute and documents substantiating the dispute.
15. To change your email for correspondence send an email to 1515@tatatel.co.in with "Change mail" in the subject line. Please include your account No.
16. To receive bills electronically send an email to 1515@tatatel.co.in with "Save trees" in the subject line. Please include your account No.
17. This invoice is system generated and doesn't require any signature.
18. GST - To register/modify GST No. please send request 7 days prior to bill cycle to '1515@tatatel.co.in'. Any request will be effective from forthcoming invoice.
19. SEZ Exemption would be applied only upon submission of the requisite documents as per Government norms. Exemption would be effective from forthcoming invoice. For queries, please reach out Account Manager / Relationship manager.
20. Supply meant for supply to SEZ unit or SEZ developer for authorised operations under letter of undertaking without payment of Integrated Tax.
21. As per the section of 139A (5) (c) of Income tax Act, it has been mandated to indicate Permanent Account Number (PAN) of both Service Provider & Service Recipient on the invoice. To comply with these regulations, we request you to please provide your PAN details by sending an email to 1515@tatatel.co.in with details of Account No, PAN number & PAN Card copy.
22. If you are not satisfied with our broadband services, you can highlight the matter to our Appellate Officer Swapna Phand/Jyoti Pawar through a letter or write to appellate.rom@tatatel.co.in. Please note that appellate authority will be operational only between 9:30am to 6:00 pm, Monday to Friday.

Dynamic Credit Limit

A dynamic credit limit is assigned to your account at the sole discretion of TTML and the same is reviewed periodically based on your usage pattern. Your credit limit is just an indicator and in the event your usage exceeds the given credit limit within a bill cycle, you are required to pay for charges of all the services including the amount which has exceeded the stated limit. Your services may get restricted if your unpaid usage exceeds the credit limit.

Contact us

24 x 7 contact center : 1800 266 1515
 Email ID : 1515@tatatel.co.in
 Website : www.tatatelebusiness.com

If you are not satisfied with our services, please visit the Contact Us page on our website to get in touch with the right people.

iManage - The Enterprise Self Care

iManage - the enterprise self care portal to help you manage your services like never before! With iManage, you can:

- Raise and track requests
- View and pay bills
- Monitor live usage
- Manage your inventory of services

And a lot more...

Login to iManage <https://www.tatatelebusiness.com/iManage>

Current Charges Amount is Excluding Exit Charges**Your Nearest Bill Payment Locations for Cheque Collections:**

Bill Details**Account No.** 605936509

Dual Last Mile

Bill Date 03-Feb-24

Bill Period Quarterly

Due Date 20-Feb-24

Summary of Current Net Charges**Rs.**

1) Rental charges	3,75,000.00
2) Usage Charges	0.00
3) Data Usage Charges	0.00
4) Value Added Service Charges	0.00
SubTotal	3,75,000.00
5) One Time Charges	0.00
6) Goods and Services Tax	67,500.00
Total Current Charges	4,42,500.00

Summary of Del Charges

Sl.No	Tata Tele No./Circuit ID	Rental Charges (Rs.)	Usage Charges Voice/VAS(Rs.)	One Time Charges (Rs.)	Goods # and Services Tax (Rs.)	HSN Code	Total Charges (Rs.)
1	0002005786359	3,75,000.00	0.00	0.00	67,500.00	998421	4,42,500.00
Total		3,75,000.00	0.00	0.00	67,500.00	998421	4,42,500.00

Bifurcation of the Goods and Services Tax(Rs.)

Central Goods and Services Tax @ 9.0%	33,750.00
State Goods and Services Tax @ 9.0%	33,750.00

Installation/ Place of Supply:

ZEAL EDUCATION SOCIETY
S. No. 39, Narhe Gaon, Near Pari Pune Banglore Bypas, Narhe Campus Tal. Hav
PUNE, REST OF MAHARASHTRA-411041
NANDED
MAHARASHTRA - 411041, State Code: 27

Payment Details**Total Payments: Rs.0.00**

Bill Details

Bill/Invoice No 2169796237
 Account No 605936509
 Service / Product: Internet port service
 Bill Plan IPS BILLING PLAN

Tata Tele Number 0002005786359
 Bill Date 03-Feb-24
 Bill Period Quarterly
 HSN 998421
 Po No 004

	Duration (hh:mm:ss)	Number of Units	Amount (Rs.)	Net Charges (Rs.)
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Rental Charges

Bandwidth Adv Charges (ARC) {charges from 13-Jan-24 to 12-Apr-24}			3,75,000.00	3,75,000.00
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Total			3,75,000.00	3,75,000.00
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Goods and Services Tax

Central Goods and Services Tax @ 9.0%				33,750.00
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State Goods and Services Tax @ 9.0%				33,750.00
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Total				67,500.00
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Total Current Charges				4,42,500.00
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Four Lakhs Forty-Two Thousand Five Hundred Rupees

Your LeasedLine Details:

CIRCUIT ID	0002005786359
Product Variant	Standard
Type Of Billing	Flat
Percentile Value	
P.O.No.	004
Link Commissioning Date	29-May-17
Bandwidth	1000 Mbps
A Address	S. No. 39, Narhe Gaon, Near Pari Pune Banglore Bypas, Narhe Campus Tal. Haveli, Pune,PUNE-
A Address1	Pune Banglore Bypas, Narhe Campus
A Address2	Tal. Haveli, Pune,PUNE-411041.REST OF MAHARASHTRA
B Address	PUNE-411015.REST OF MAHARASHTRA
B Address1	
B Address2	
PARENT CIRCUIT ID	
Change Activity	Upgrade from 5
Service Type	
TRAI Rate	0.00
Annual Rental charges	1500000
Circle	REST OF MAHARASHTRA