



**2.7.1 Student Satisfaction Survey (SSS) on
overall institutional performance
REPORT
ON
STUDENT SATISFACTION SURVEY
AY- 2022-23**

INDEX

SR.No	PARTICULARS
1	Objective of the SSS
2	Survey Methodology
3	Participants
4	Survey Result



Every year, a Student Satisfaction Survey is undertaken to learn about students' perceptions of Teaching - Learning - and Evaluation, which will aid in improving the quality of processes at our school.

The mechanism chooses students at random for the survey. Only the student who was picked at random will receive the Questionnaire. Throughout the survey, the students will remain anonymous.

Objective of SSS:

The purpose of the survey is to determine the degree of satisfaction that students have with the teaching and learning process for the 2022–2023 academic year.

Survey Methodology:-

In order to understand student's satisfaction level response were collected on Likert scale from the students of MBA (2 years program) I & II year all specialization studying in institution. Institute followed questionnaire with questions. Specific purpose of the questions measured on a scale of 5 to 0

For the genuine collection of response ERP portal has been used

Participants:-

An overall sample of 149 active students from both the first and second year of MBA participated in student satisfaction survey

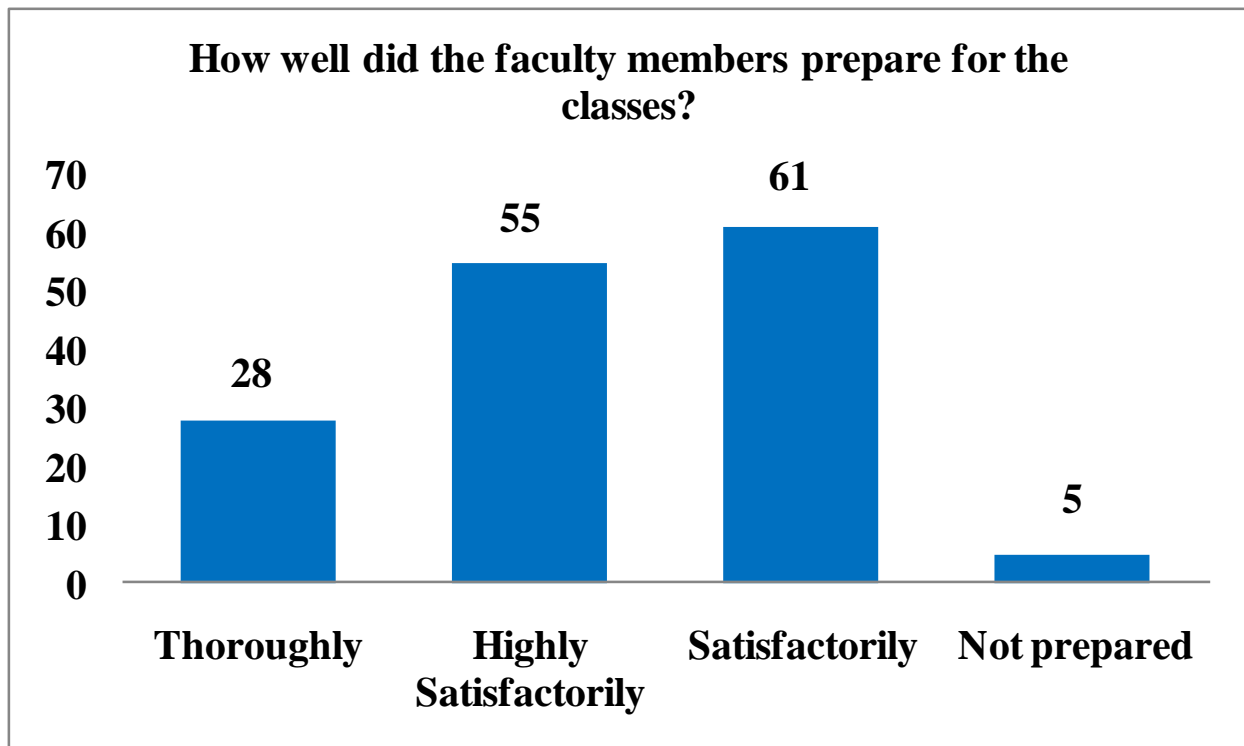


Student Satisfaction Survey

Academic Year 2022-23

How well did the faculty members prepare for the classes?

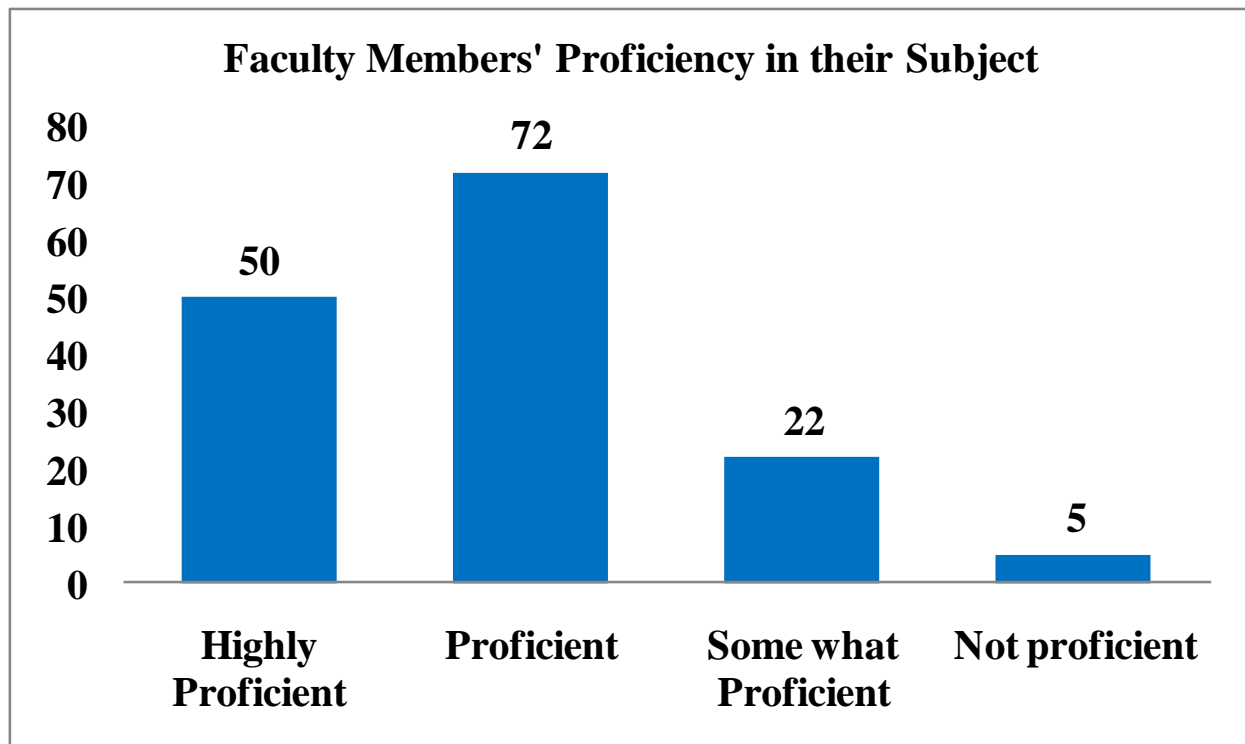
Question	Thoroughly	Highly Satisfactorily	Satisfactorily	Not prepared	Highly Unprepared
How well did the faculty members prepare for the classes?	28	55	61	5	0





Faculty Members' Proficiency in their Subject

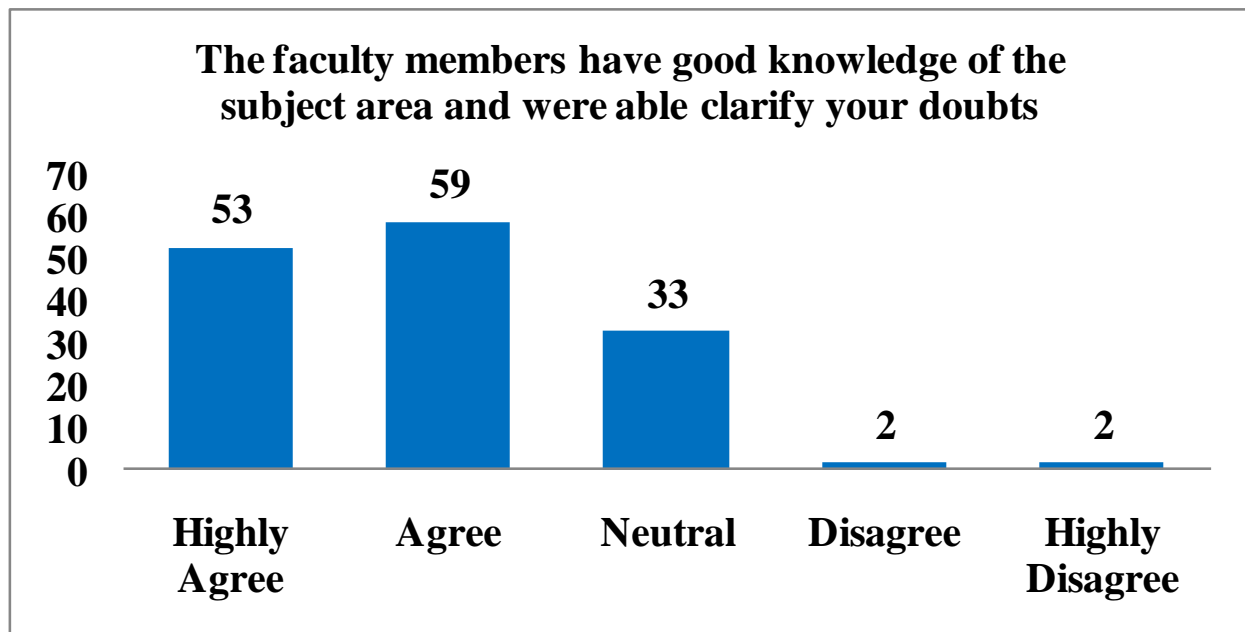
Question	Highly Proficient	Proficient	Somewhat Proficient	Not proficient	Highly Unproficient
Faculty Members' Proficiency in their Subject	50	72	22	5	0





The faculty members have good knowledge of the subject area and were able clarify your doubts

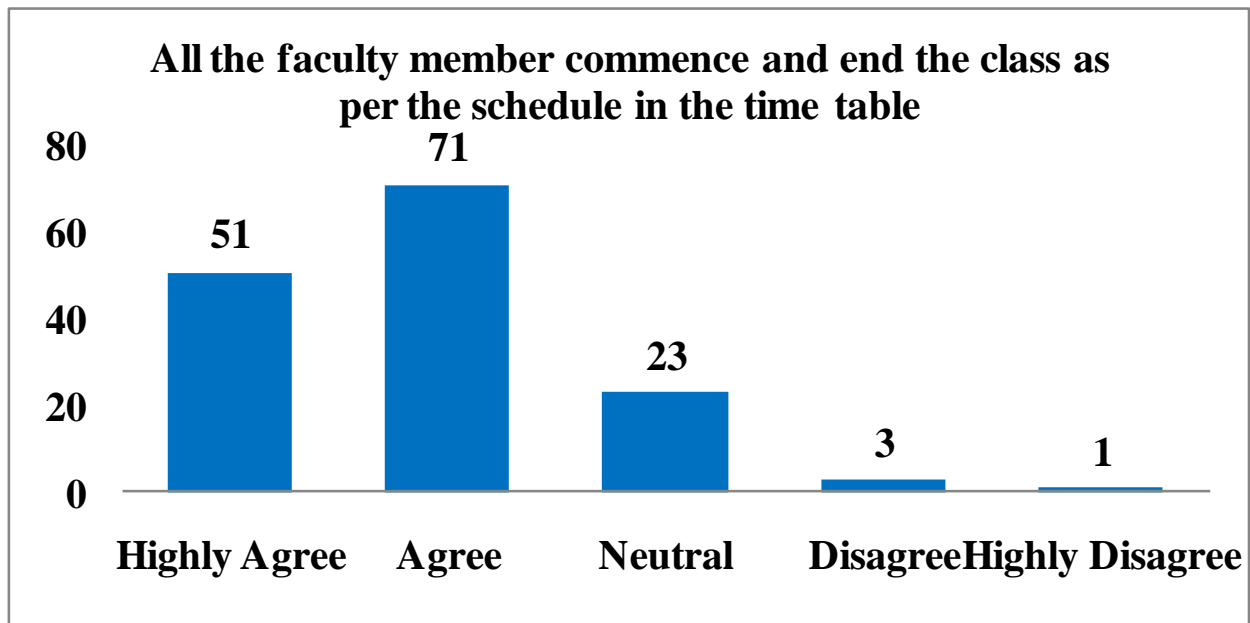
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The faculty members have good knowledge of the subject area and were able clarify your doubts	53	59	33	2	2





All the faculty member commence and end the class as per the schedule in the time table

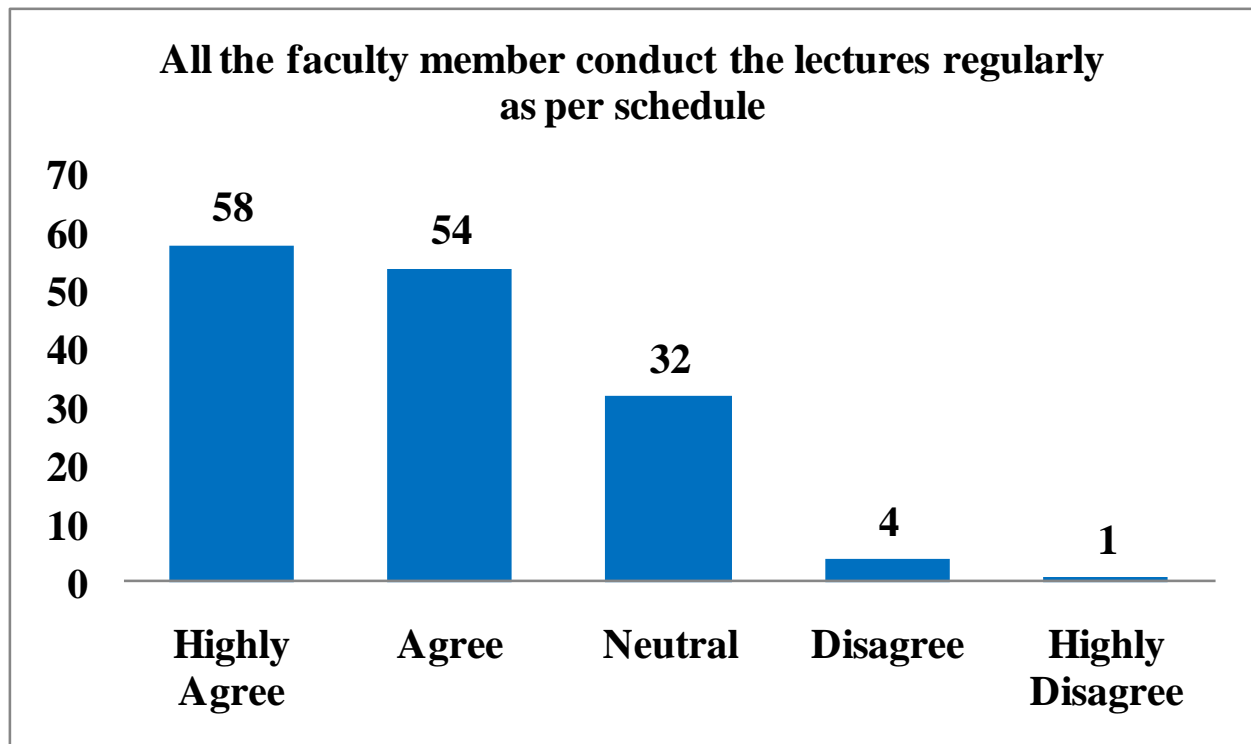
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
All the faculty member commence and end the class as per the schedule in the time table	51	71	23	3	1





All the faculty member conduct the lectures regularly as per schedule

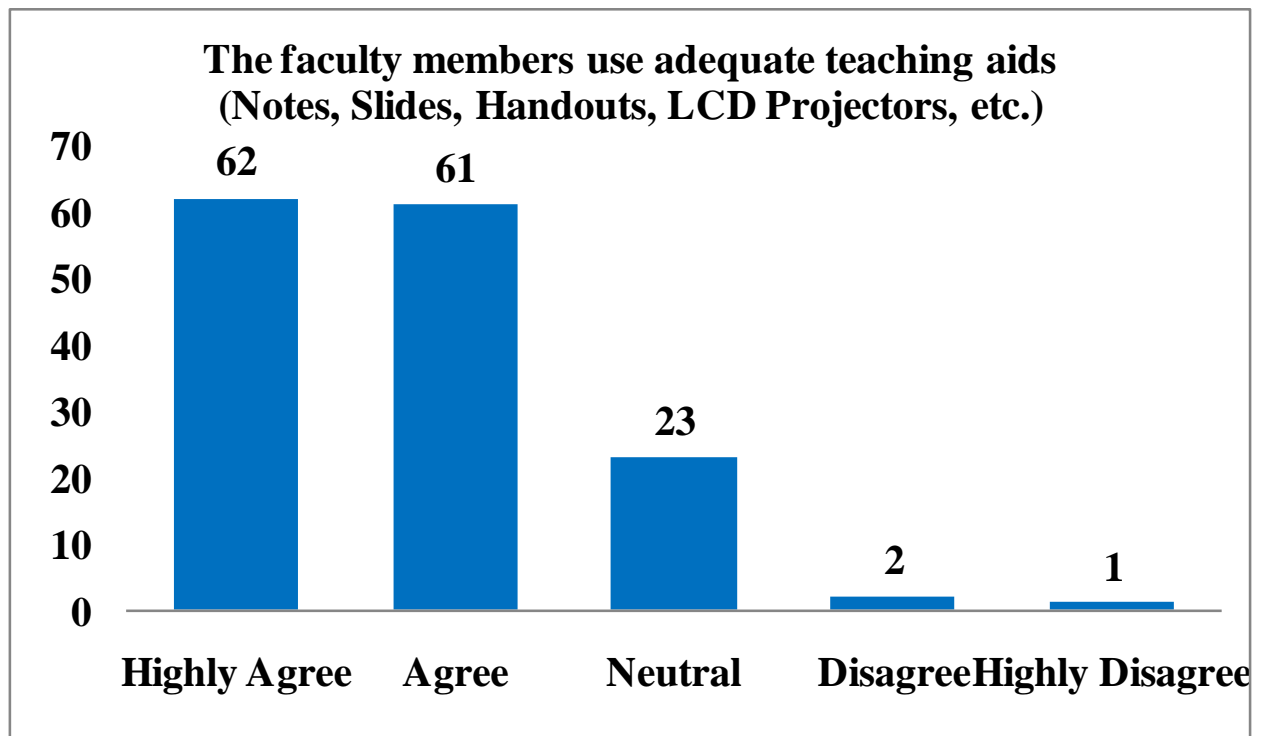
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
All the faculty member conduct the lectures regularly as per schedule	58	54	32	4	1





The faculty members use adequate teaching aids (Notes, Slides, Handouts, LCD Projectors, etc.)

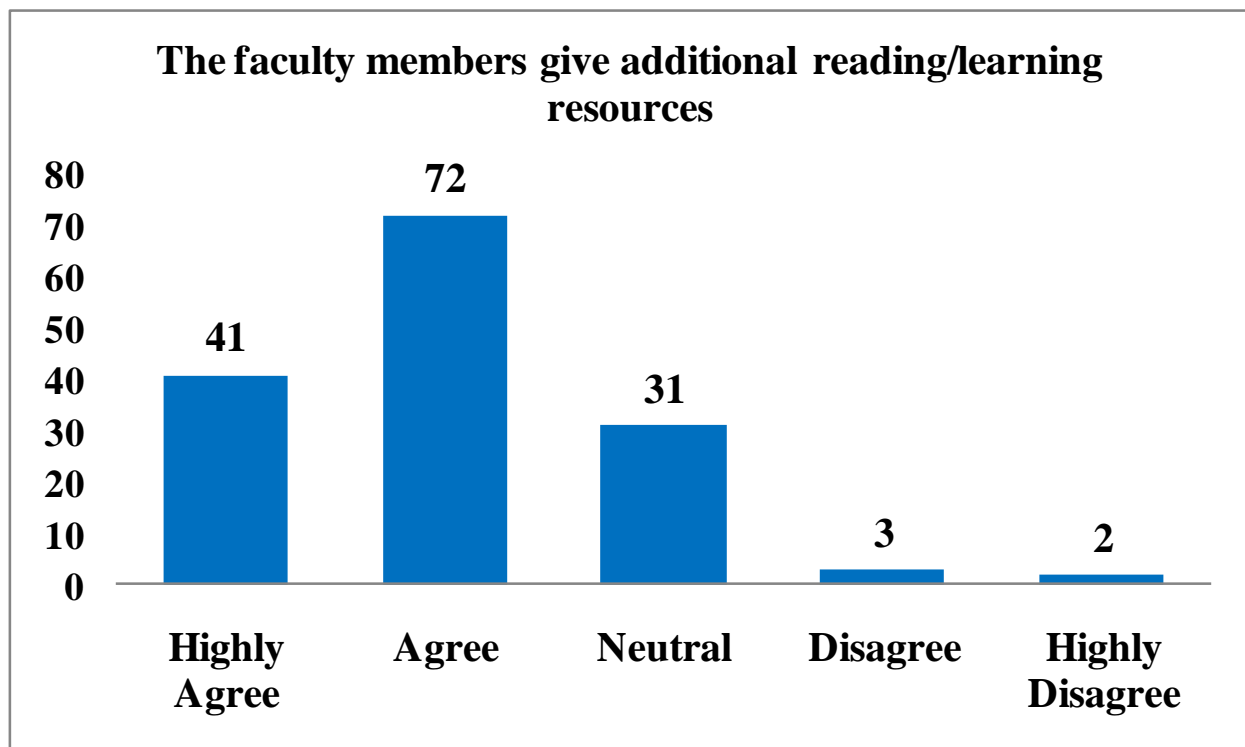
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The faculty members use adequate teaching aids (Notes, Slides, Handouts, LCD Projectors, etc.)	62	61	23	2	1





The faculty members give additional reading/learning resources

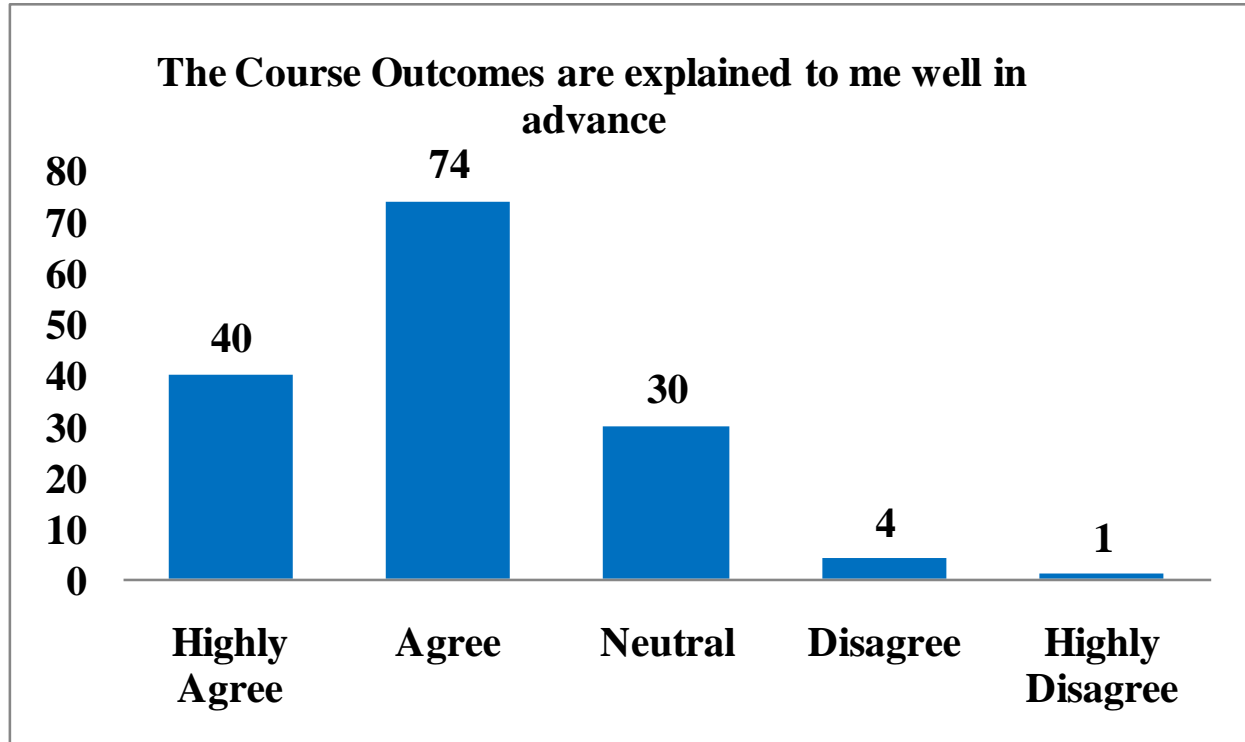
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The faculty members give additional reading/learning resources	41	72	31	3	2





The Course Outcomes are explained to me well in advance

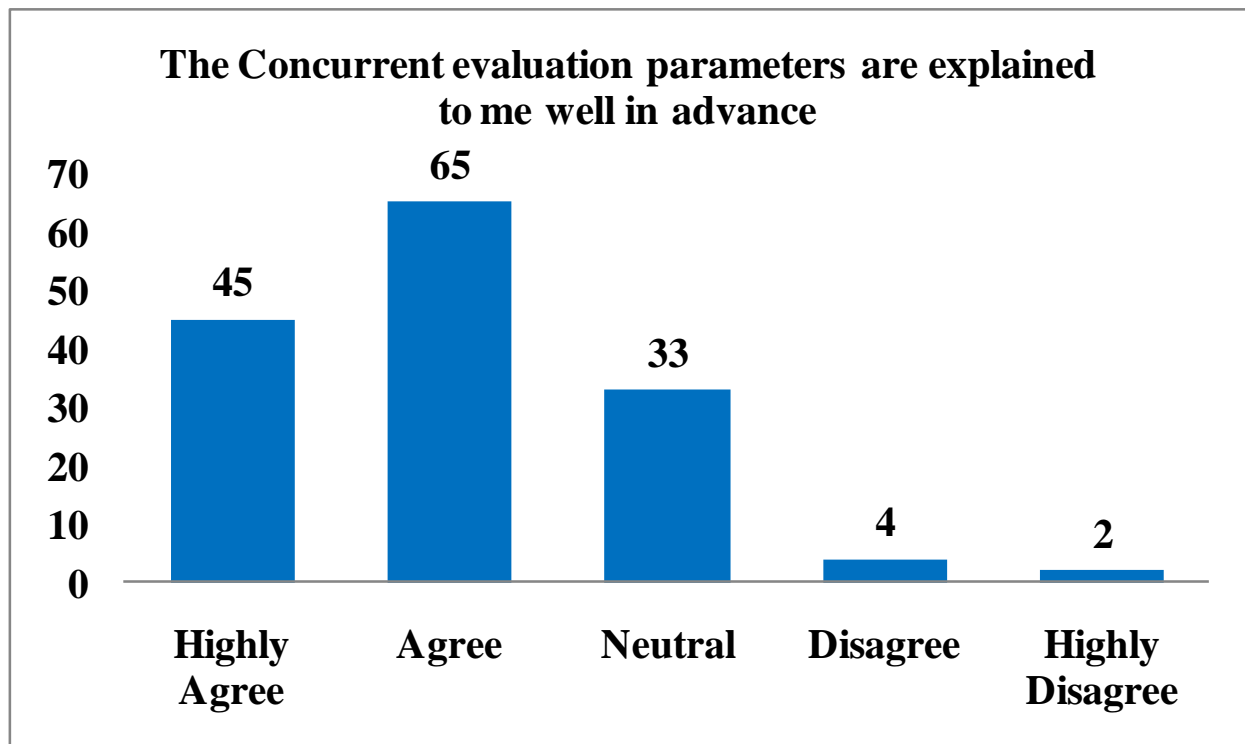
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The Course Outcomes are explained to me well in advance	40	74	30	4	1





The Concurrent evaluation parameters are explained to me well in advance

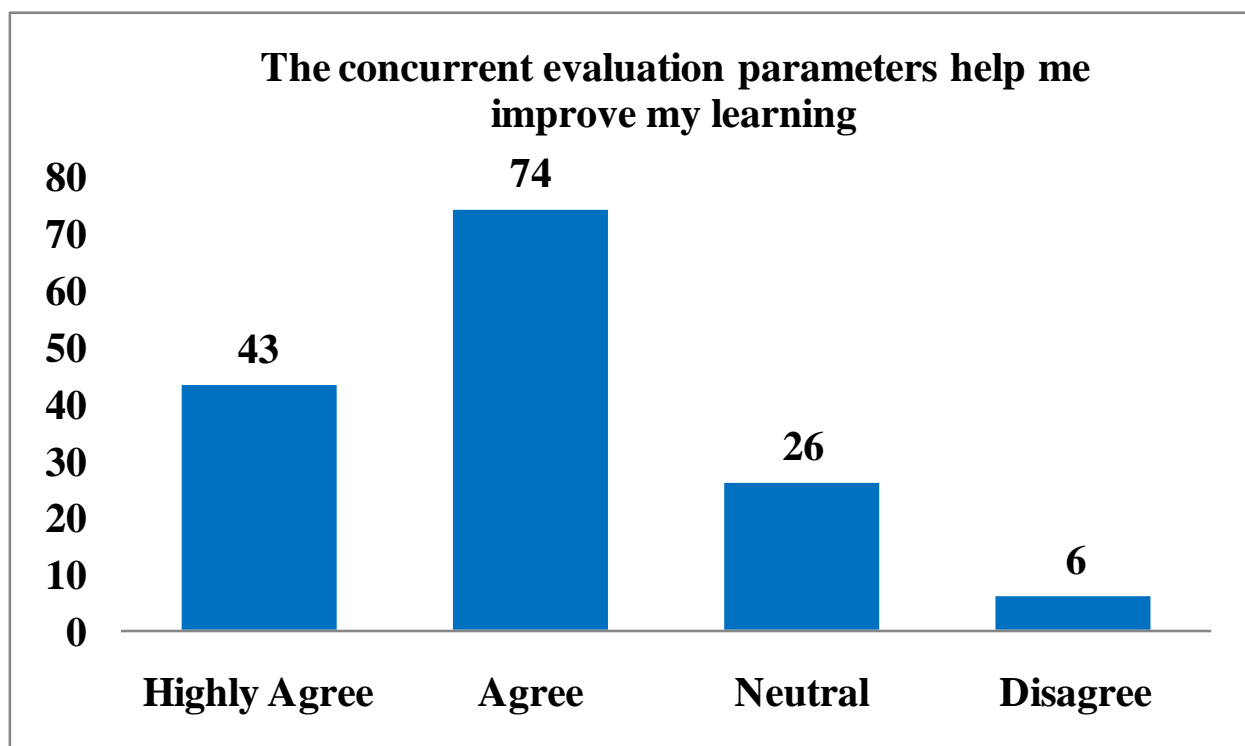
Question	Highly agree	Agree	Neutral	Disagree	Highly Disagree
The Concurrent evaluation parameters are explained to me well in advance	45	65	33	4	2





The concurrent evaluation parameters help me improve my learning

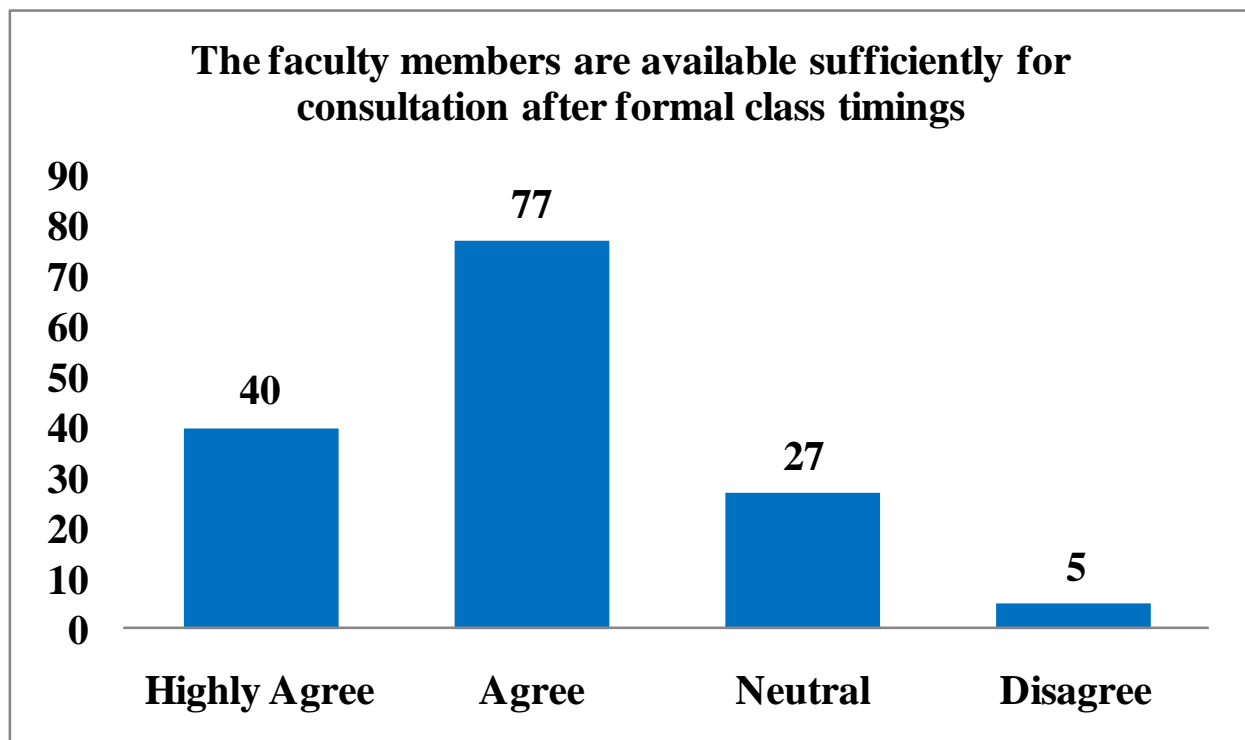
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The concurrent evaluation parameters help me improve my learning	43	74	26	6	0





The faculty members are available sufficiently for consultation after formal class timings

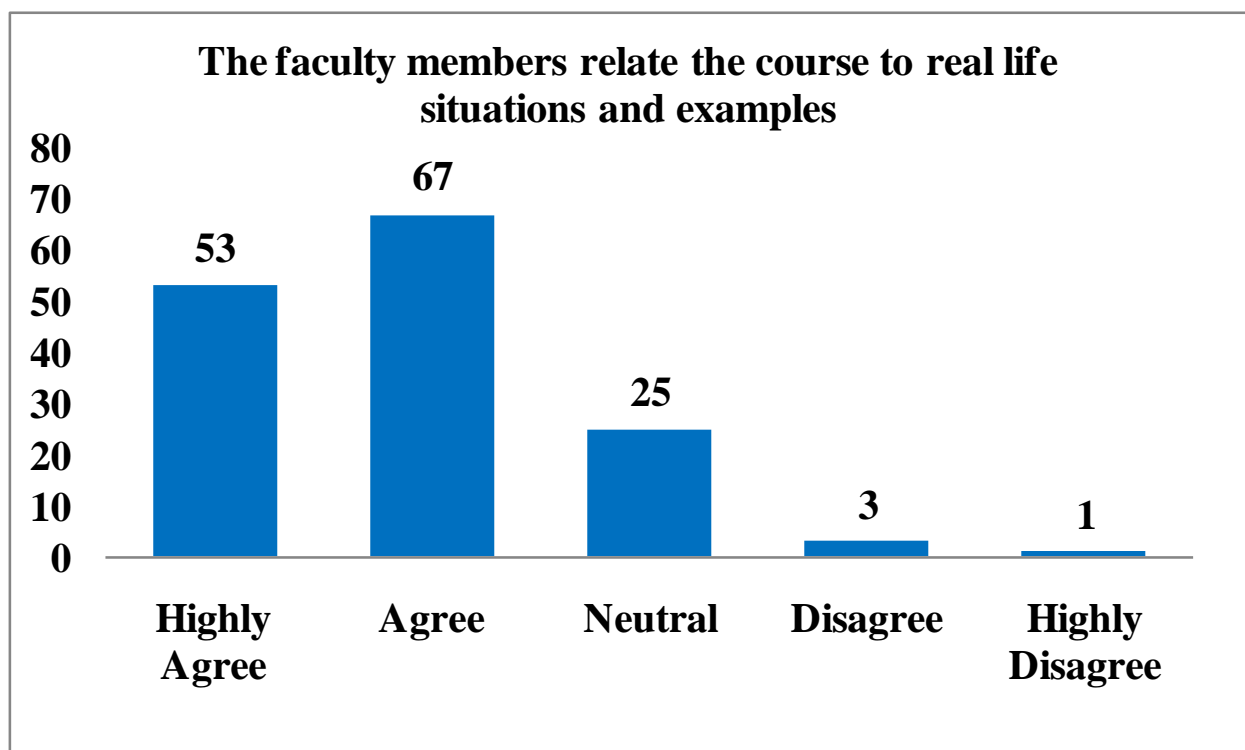
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The faculty members are available sufficiently for consultation after formal class timings	40	77	27	5	0





The faculty members relate the course to real life situations and examples

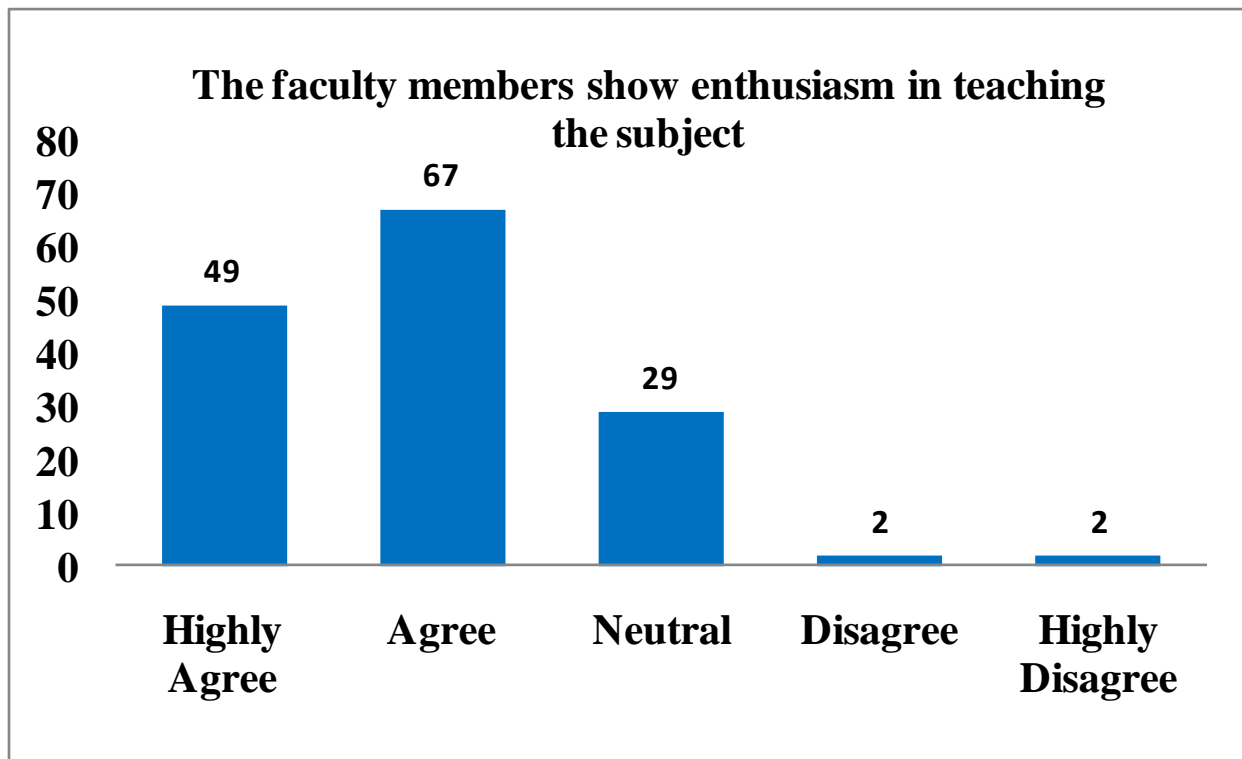
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The faculty members relate the course to real life situations and examples	53	67	25	3	1





The faculty members show enthusiasm in teaching the subject

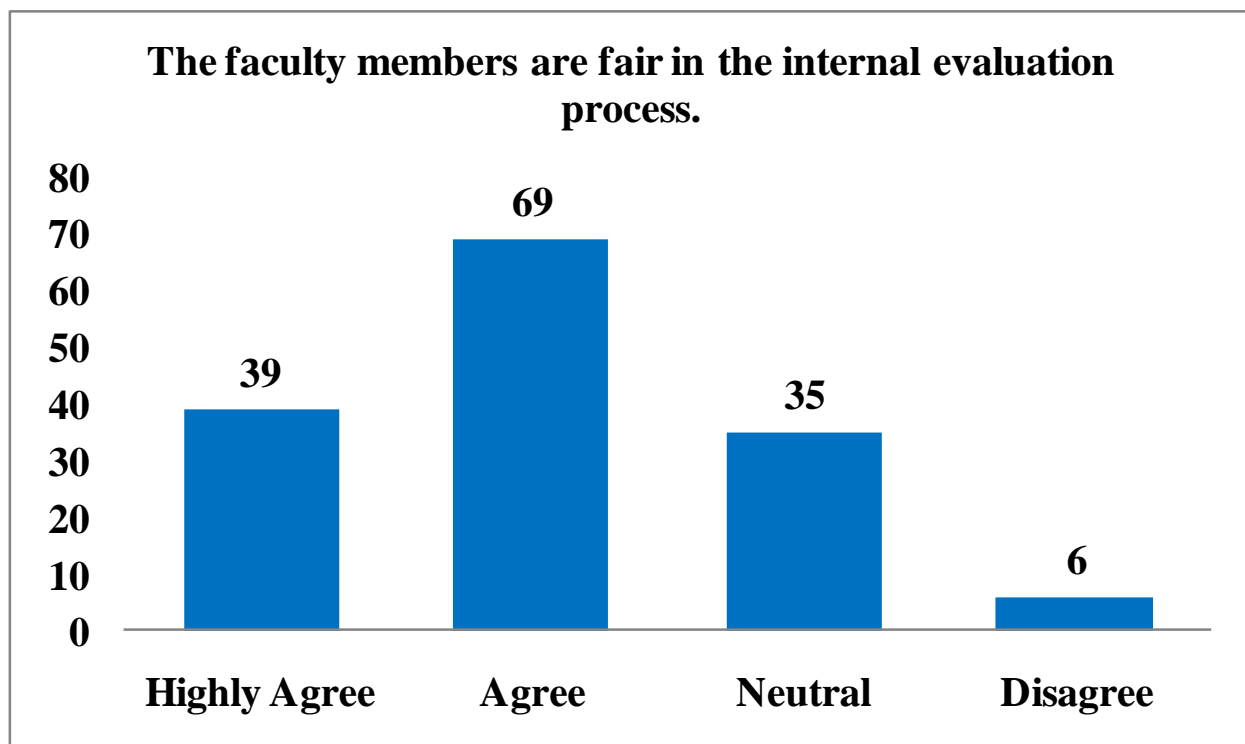
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The faculty members show enthusiasm in teaching the subject	49	67	29	2	2





The faculty members are fair in the internal evaluation process.

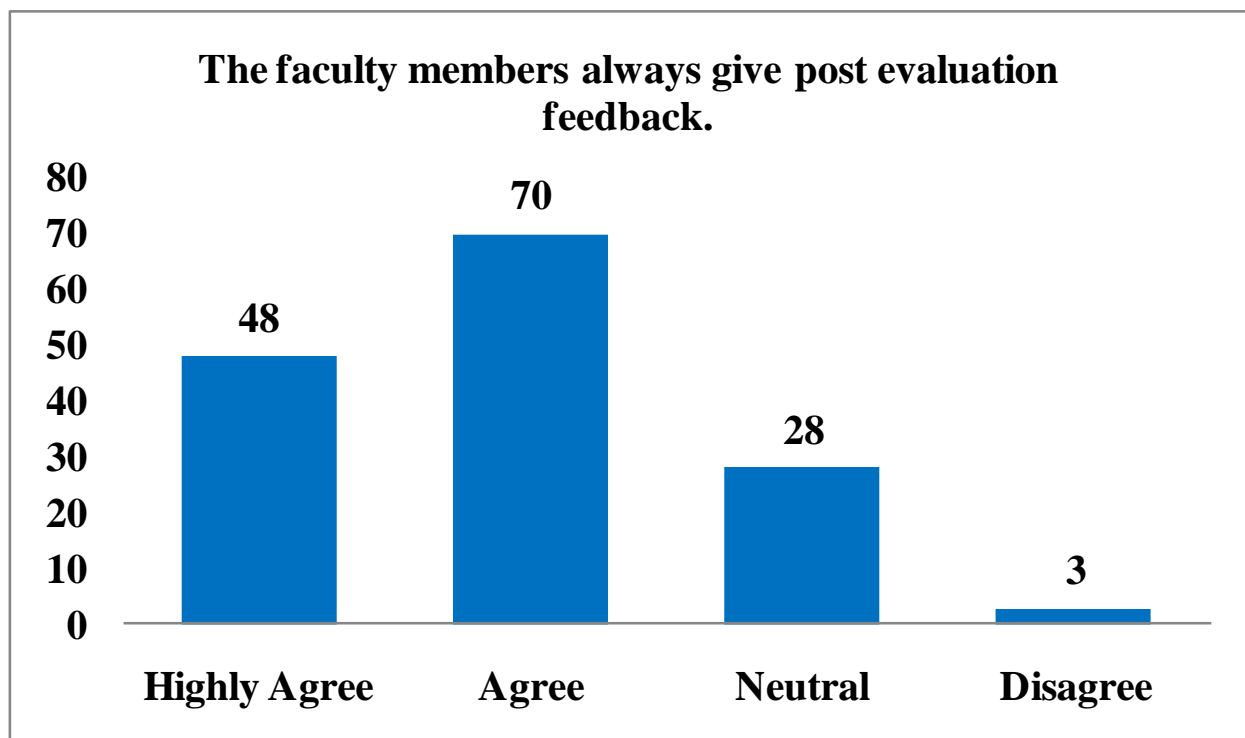
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The faculty members are fair in the internal evaluation process.	39	69	35	6	0





The faculty members always give post evaluation feedback.

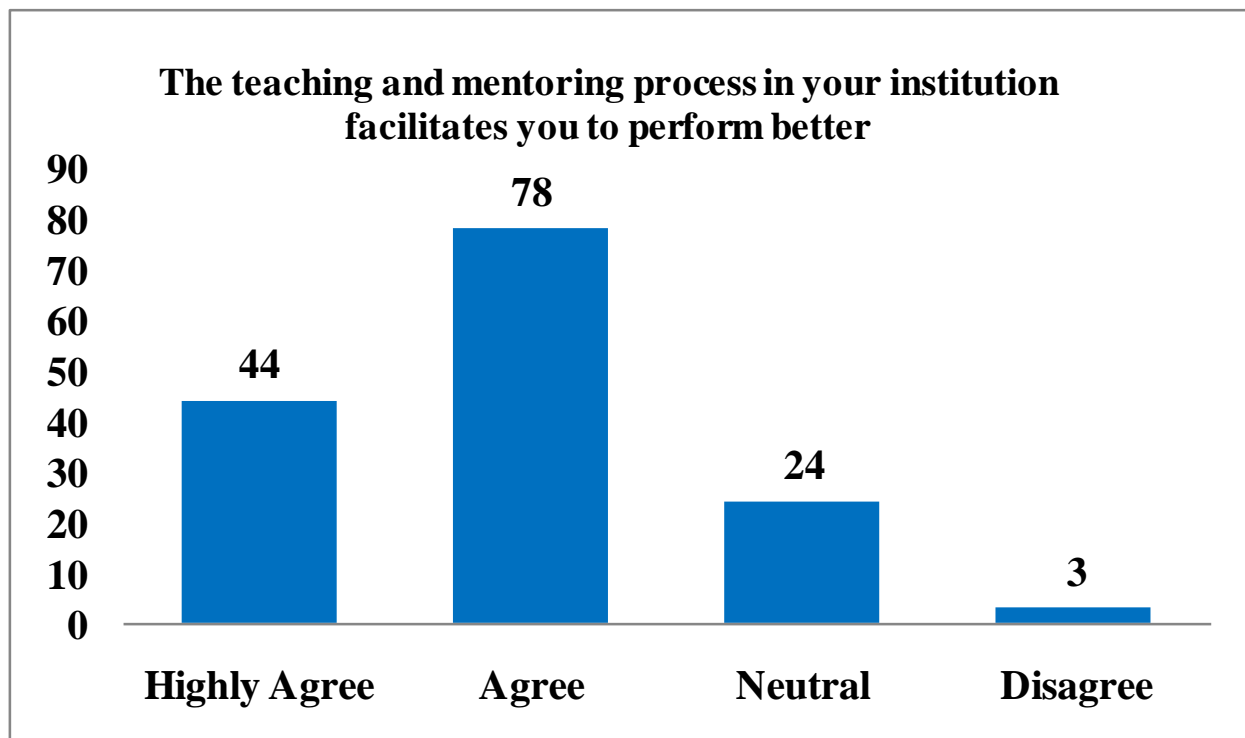
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The faculty members always give post evaluation feedback.	48	70	28	3	0





The teaching and mentoring process in your institution facilitates you to perform better.

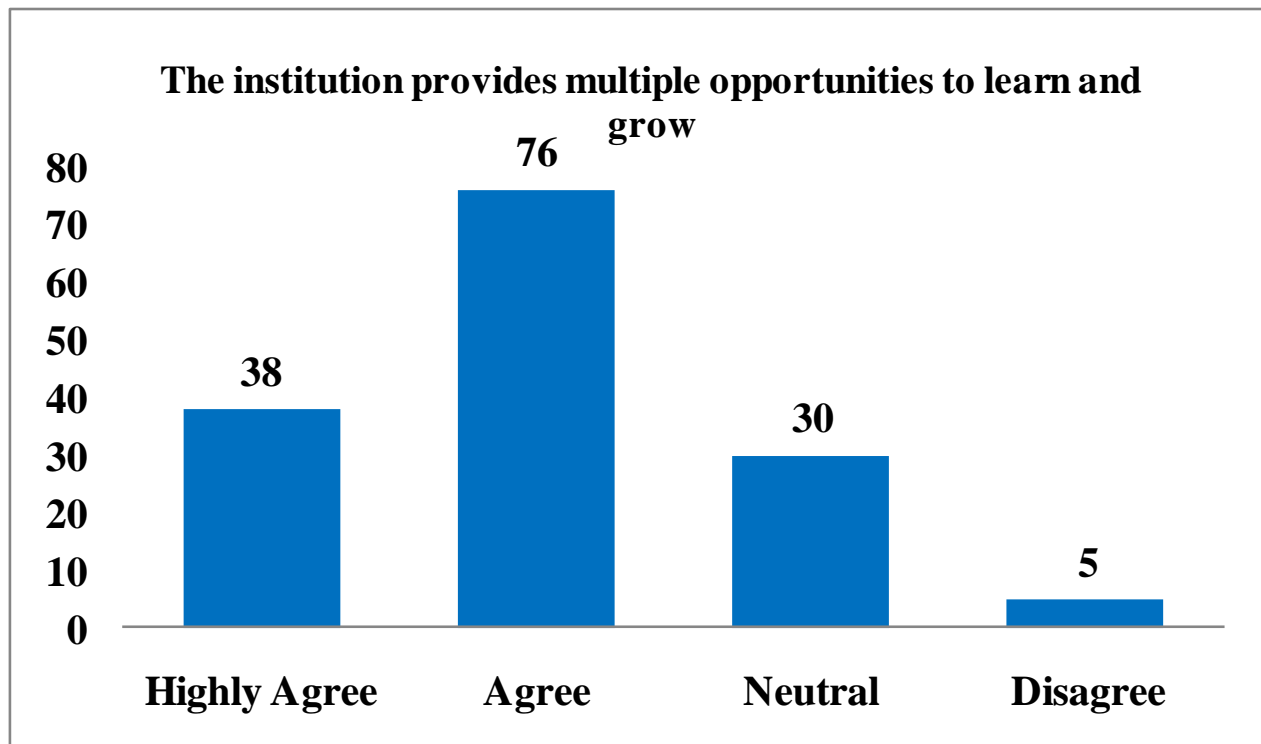
Question	Highly Agree	Agree	Neutral	Disagree
The teaching and mentoring process in your institution facilitates you to perform better	44	78	24	3





The institution provides multiple opportunities to learn and grow

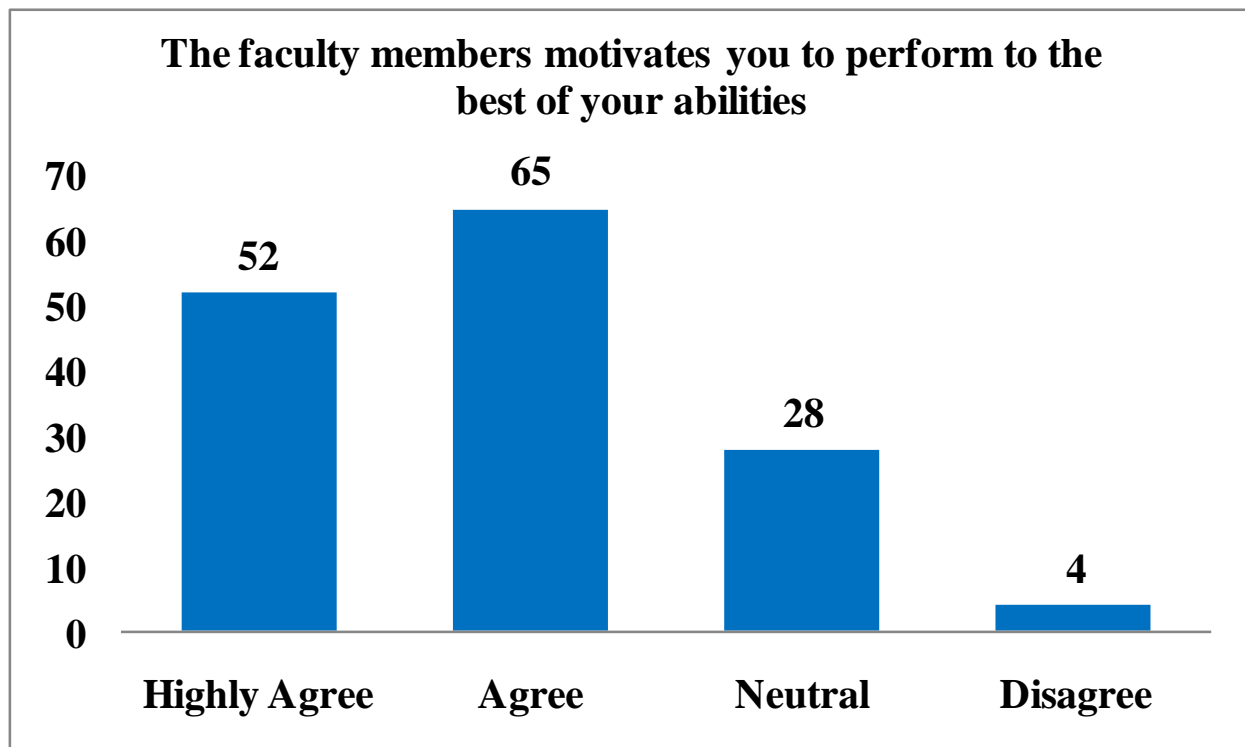
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The institution provides multiple opportunities to learn and grow	38	76	30	5	0





The faculty members motivates you to perform to the best of your abilities

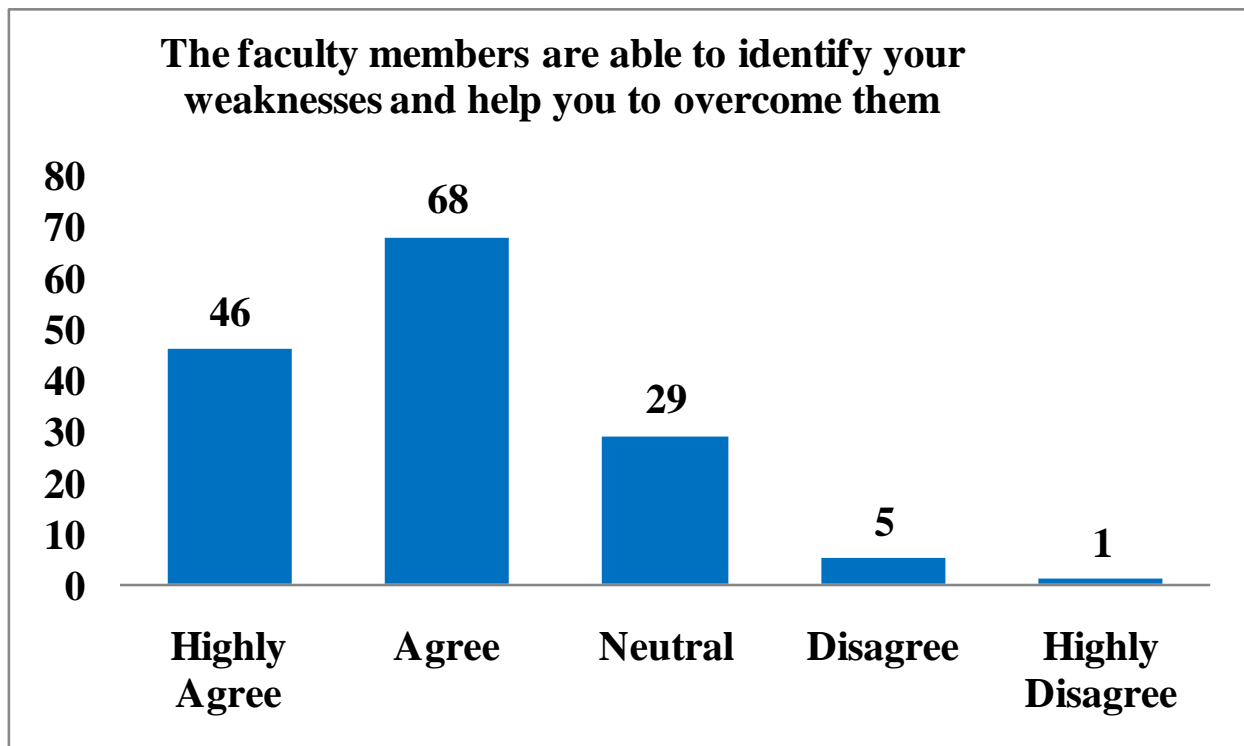
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The faculty members motivates you to perform to the best of your abilities	52	65	28	4	0





The faculty members are able to identify your weaknesses and help you to overcome them

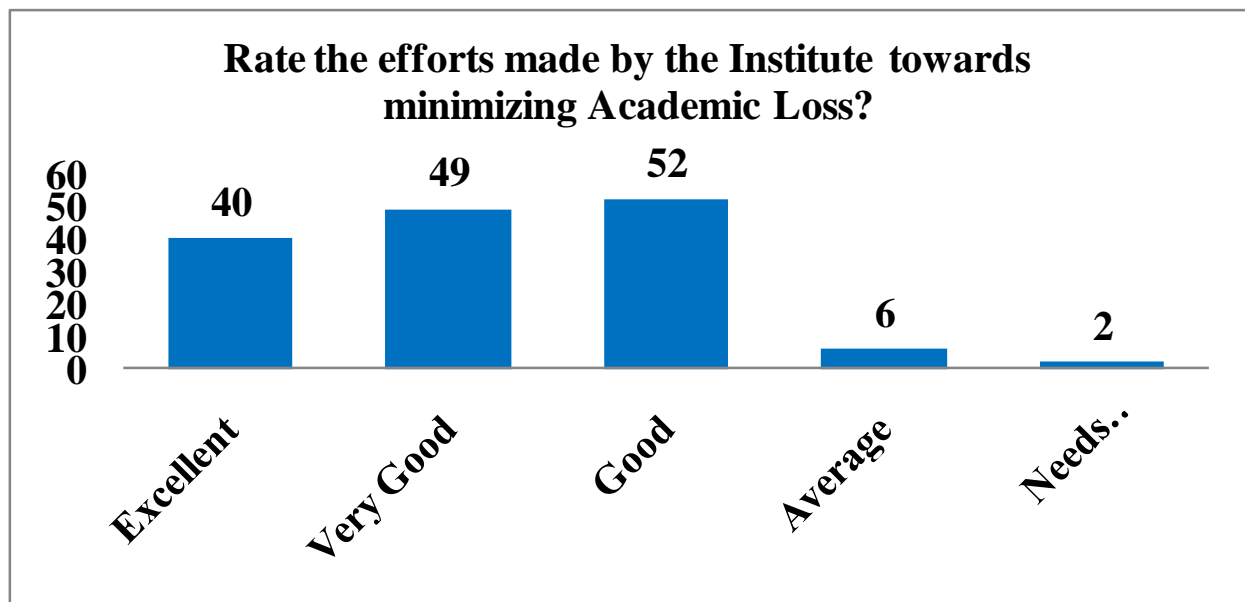
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The faculty members are able to identify your weaknesses and help you to overcome them	46	68	29	5	1





Rate the efforts made by the Institute towards minimizing Academic Loss

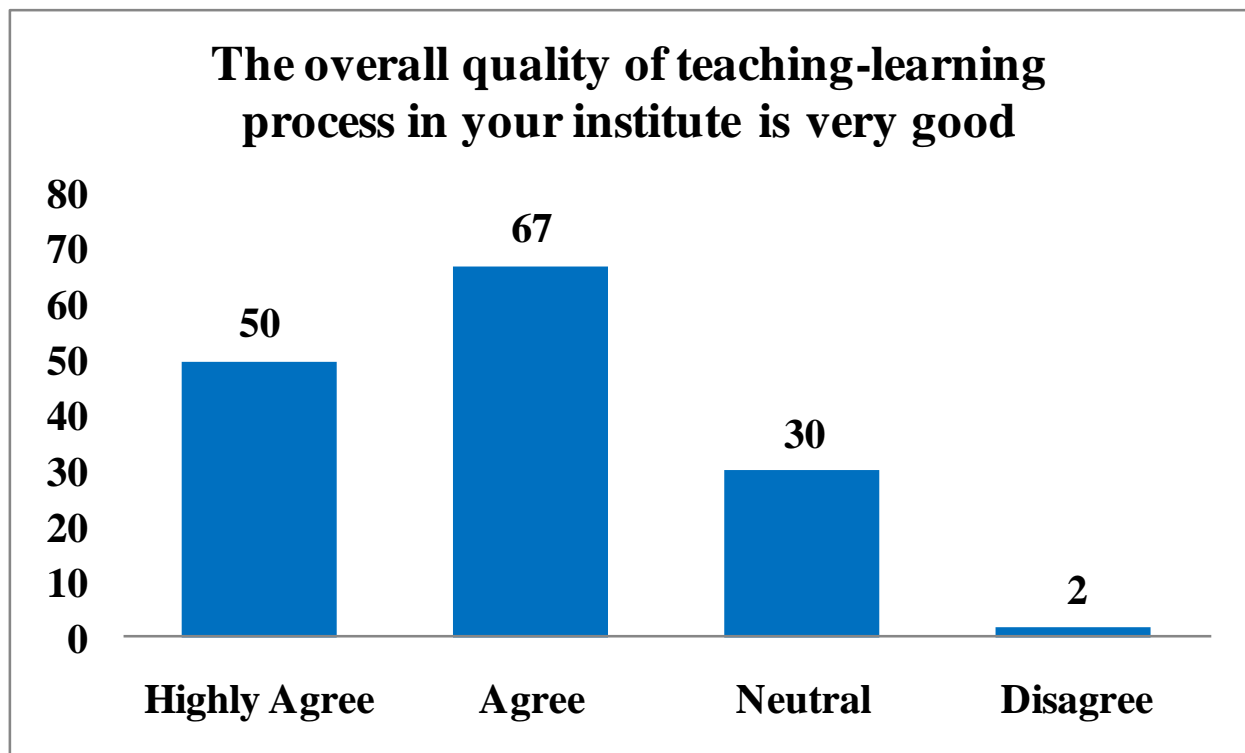
Question	Excellent	Very Good	Good	Average	Needs Improvements
Rate the efforts made by the Institute towards minimizing Academic Loss?	40	49	52	6	2





The overall quality of teaching-learning process in your institute is very good

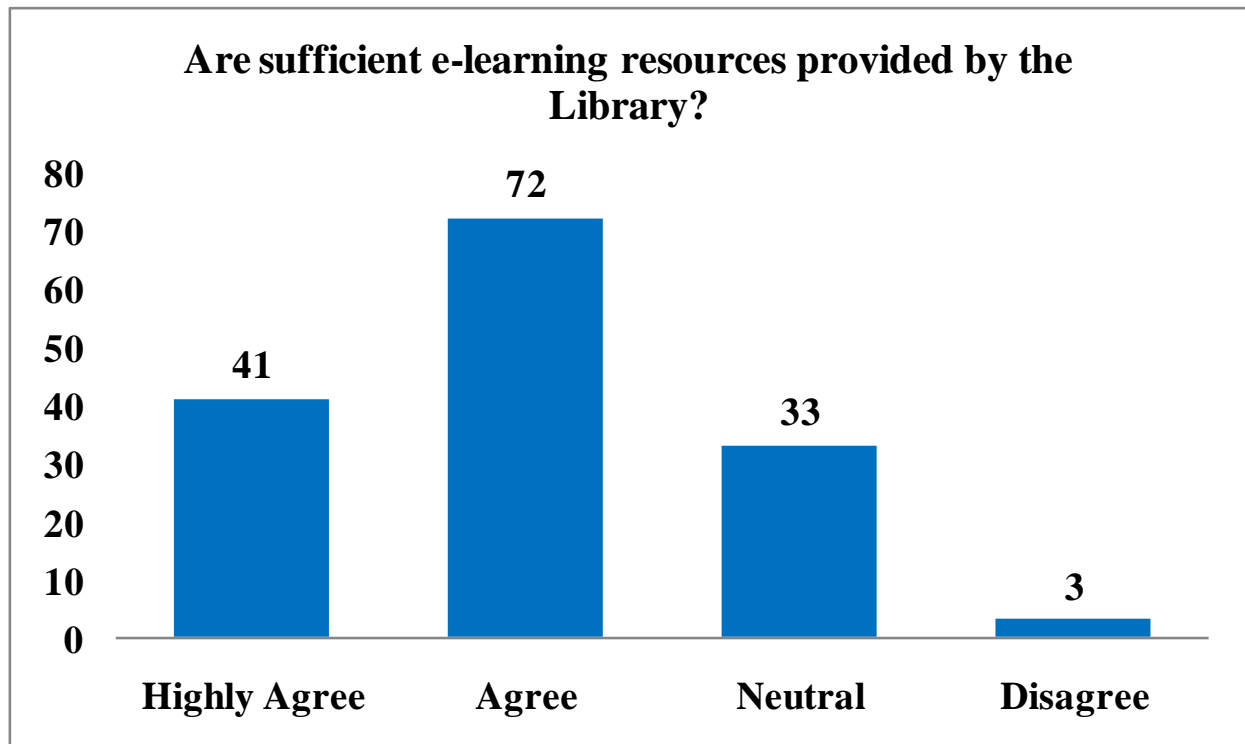
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The overall quality of teaching-learning process in your institute is very good	50	67	30	2	0





Are sufficient e-learning resources provided by the Library?

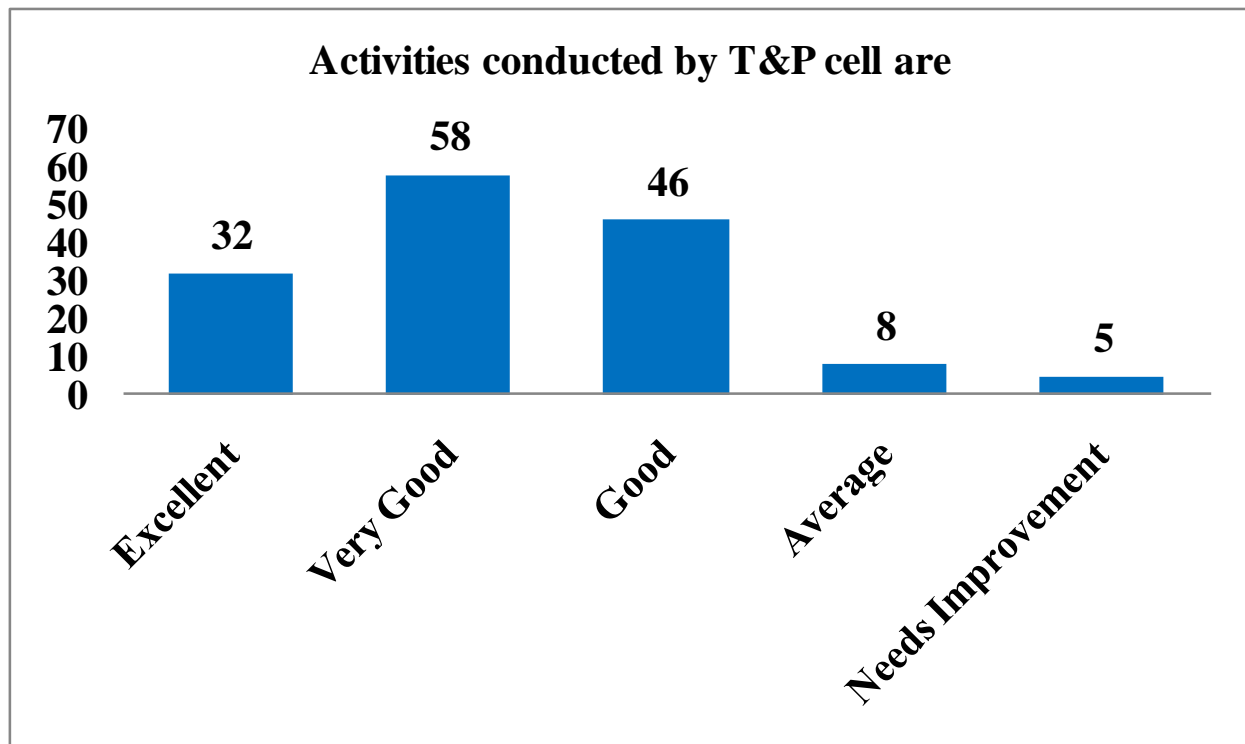
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
Are sufficient e-learning resources provided by the Library?	41	72	33	3	0





Activities conducted by T&P cell are

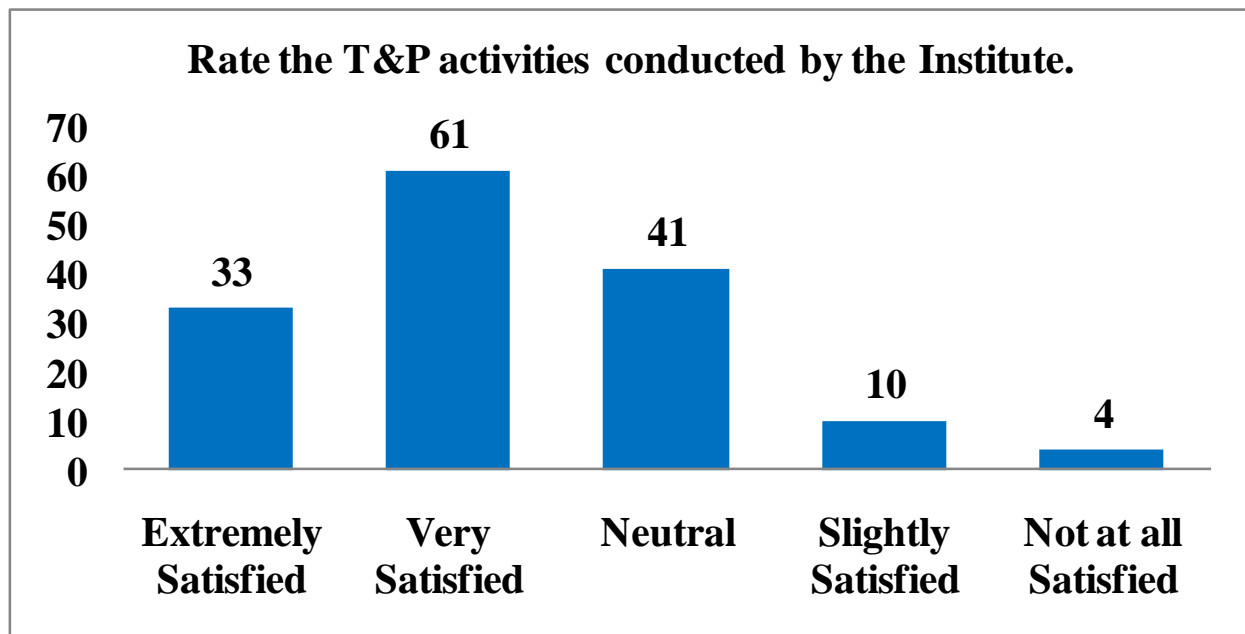
Question	Excellent	Very Good	Good	Average	Needs Improvement
Activities conducted by T&P cell are	32	58	46	8	5





Rate the T&P activities conducted by the Institute.

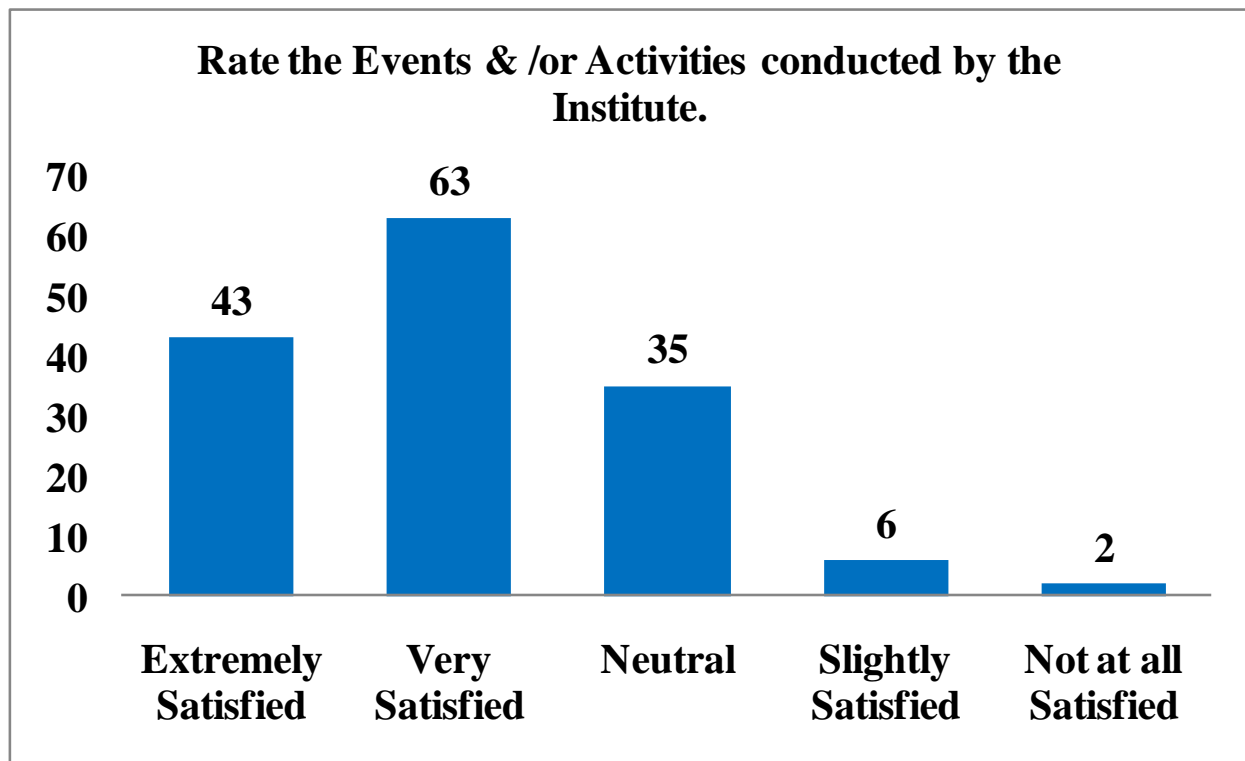
Question	Extremely Satisfied	Very Satisfied	Neutral	Slightly Satisfied	Not at all Satisfied
Rate the T&P activities conducted by the Institute.	33	61	41	10	4





Activities conducted by T&P cell are

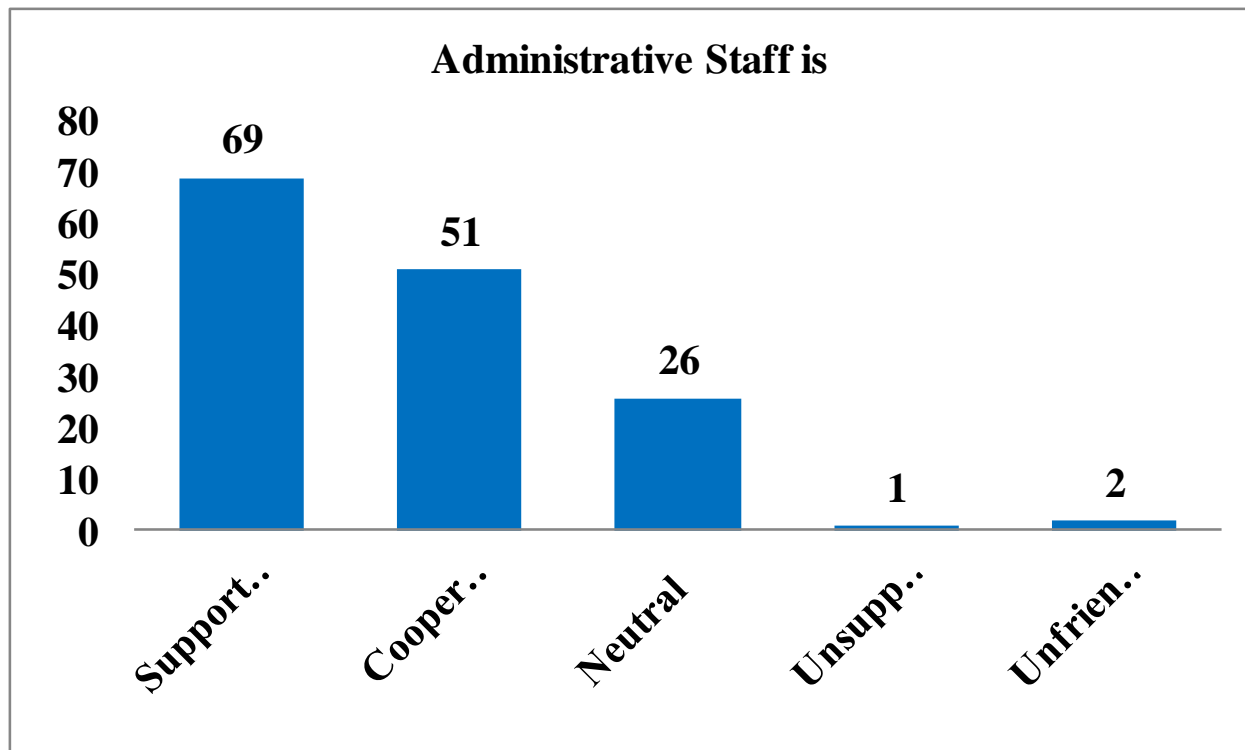
Question	Extremely Satisfied	Very Satisfied	Neutral	Slightly Satisfied	Not at all Satisfied
Rate the Events & /or Activities conducted by the Institute.	43	63	35	6	2





Administrative Staff is

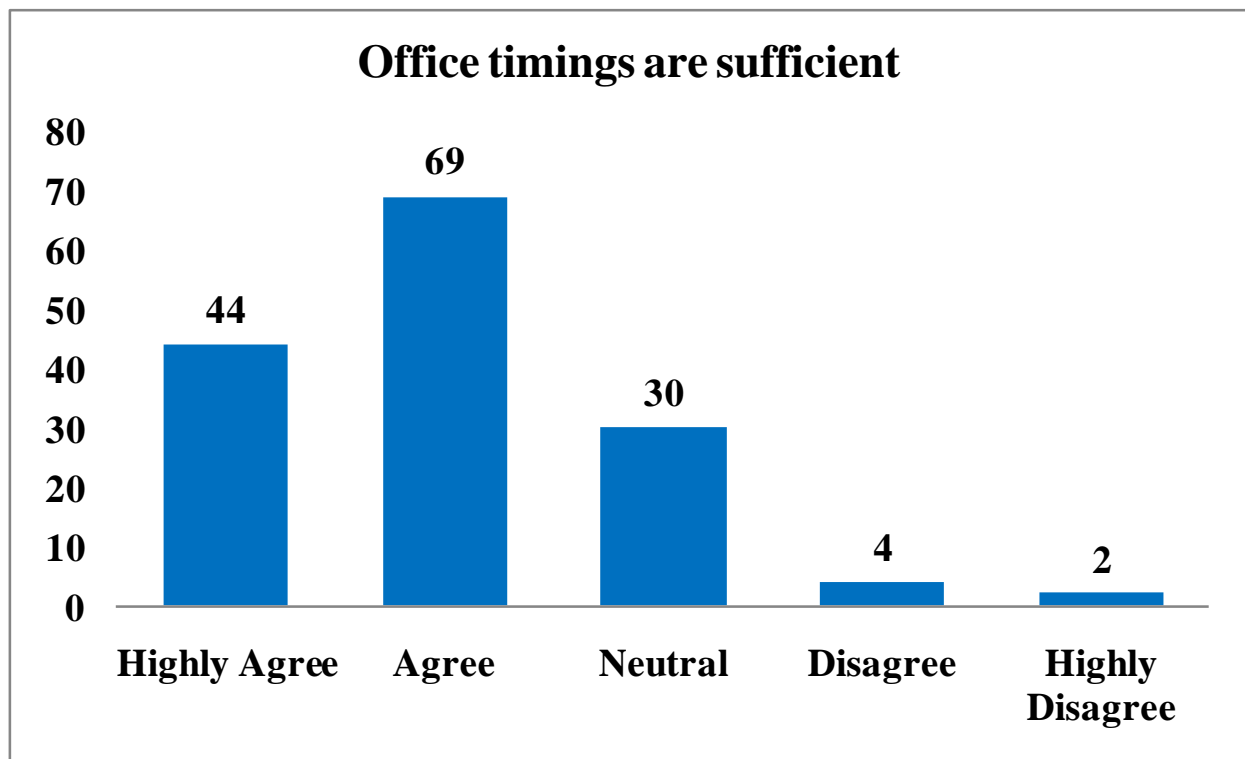
Question	Supportive	Cooperative	Neutral	Unsupportive	Unfriendly
Administrative Staff is	69	51	26	1	2





Office timings are sufficient

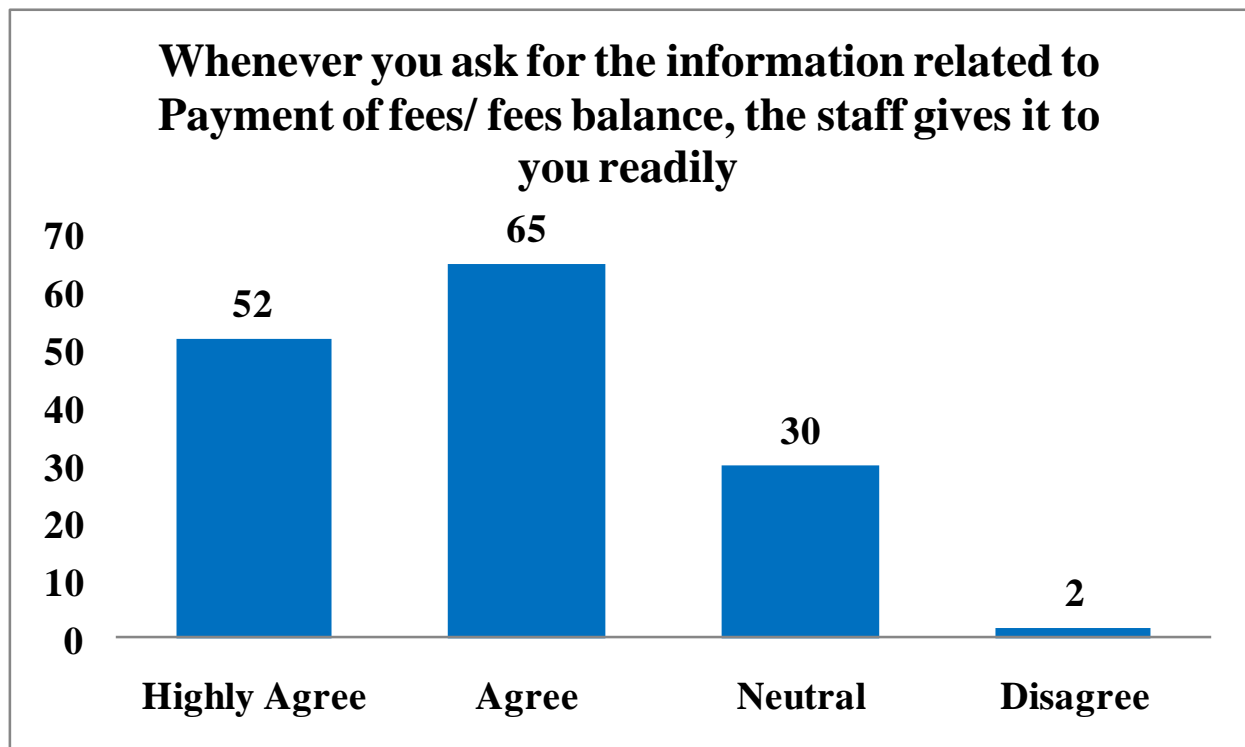
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
Office timings are sufficient	44	69	30	4	2





Whenever you ask for the information related to Payment of fees/ fees balance, the staff gives it to you readily

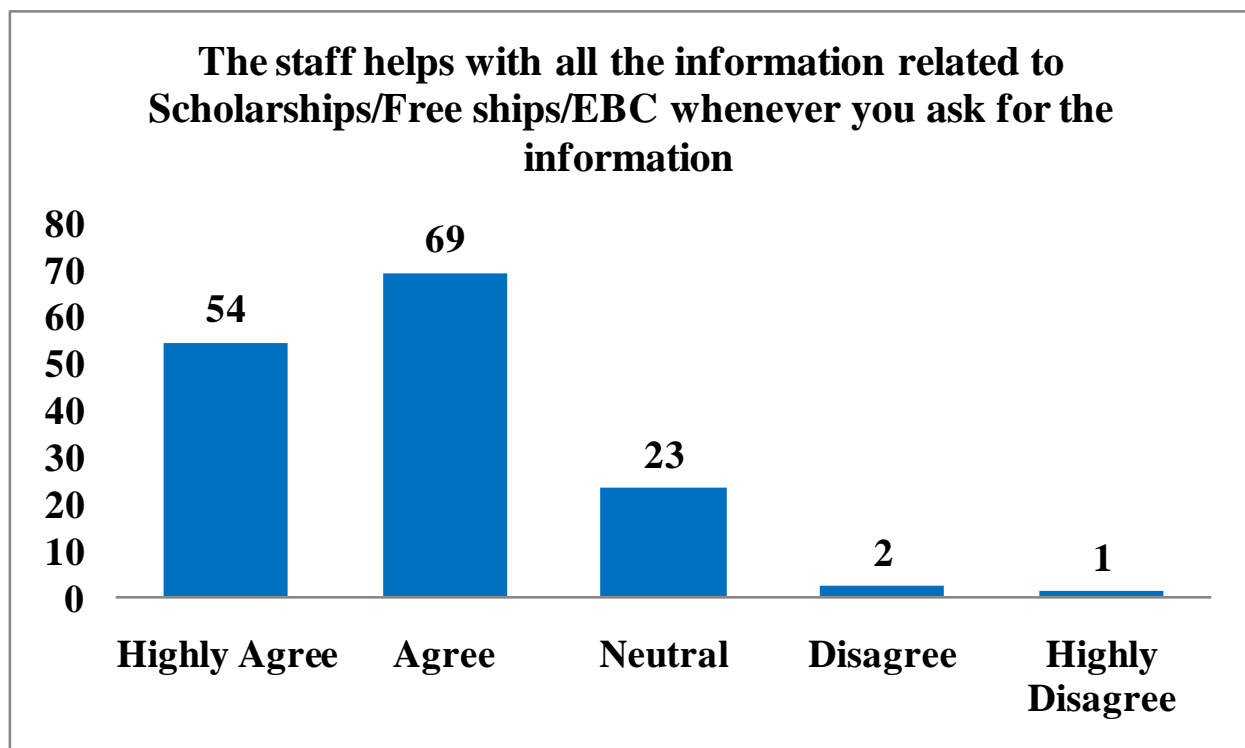
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
Whenever you ask for the information related to Payment of fees/ fees balance, the staff gives it to you readily	52	65	30	2	0





The staff helps with all the information related to Scholarships/Free ships/EBC whenever you ask for the information

Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The staff helps with all the information related to Scholarships/Free ships/EBC whenever you ask for the information	54	69	23	2	1

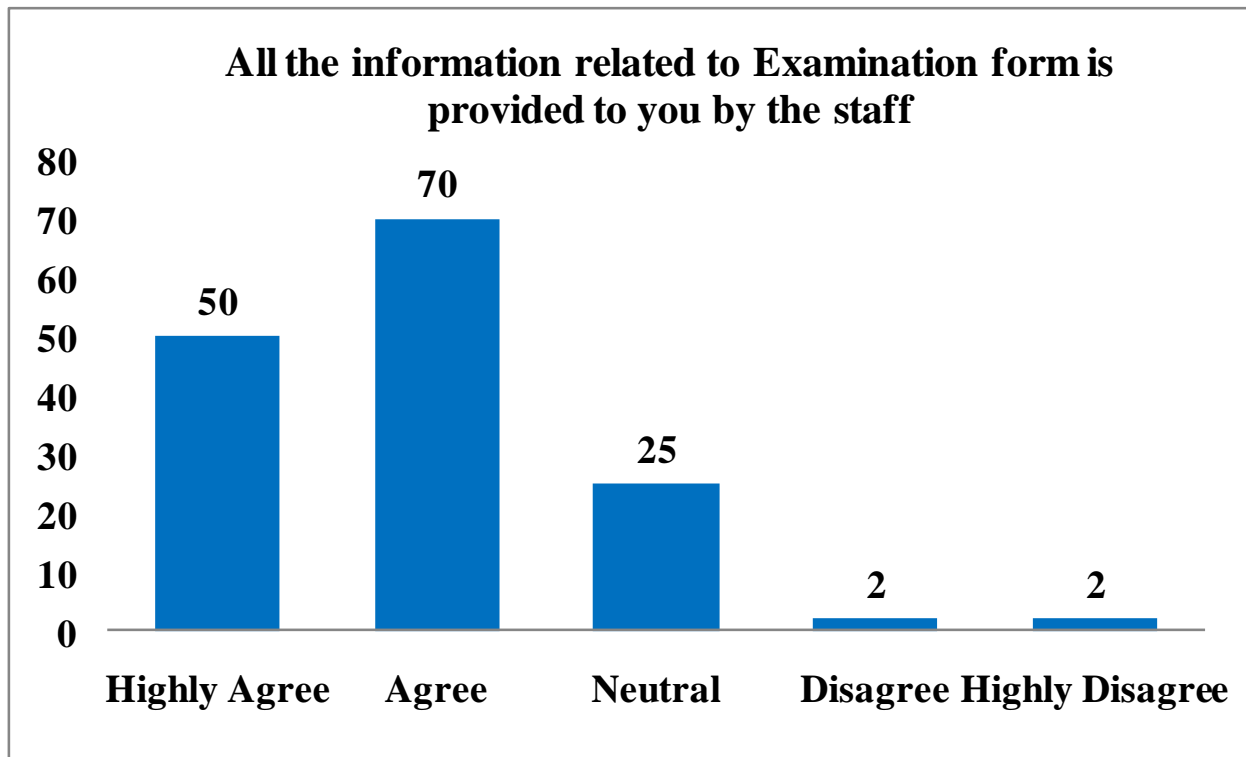




All the information related to Examination form is provided to you by the staff

Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
All the information related to Examination form is provided to you by the staff	50	70	25	2	2

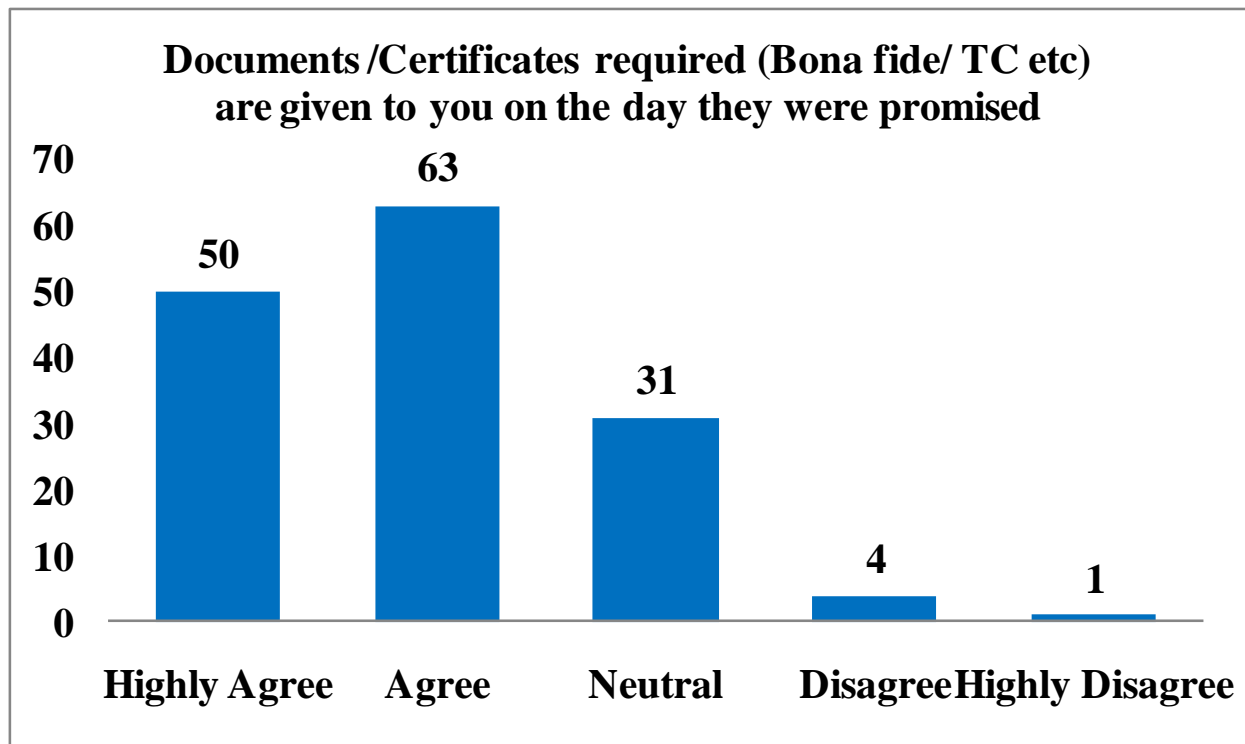
\





Documents /Certificates required (Bona fide/ TC etc) are given to you on the day they were promised

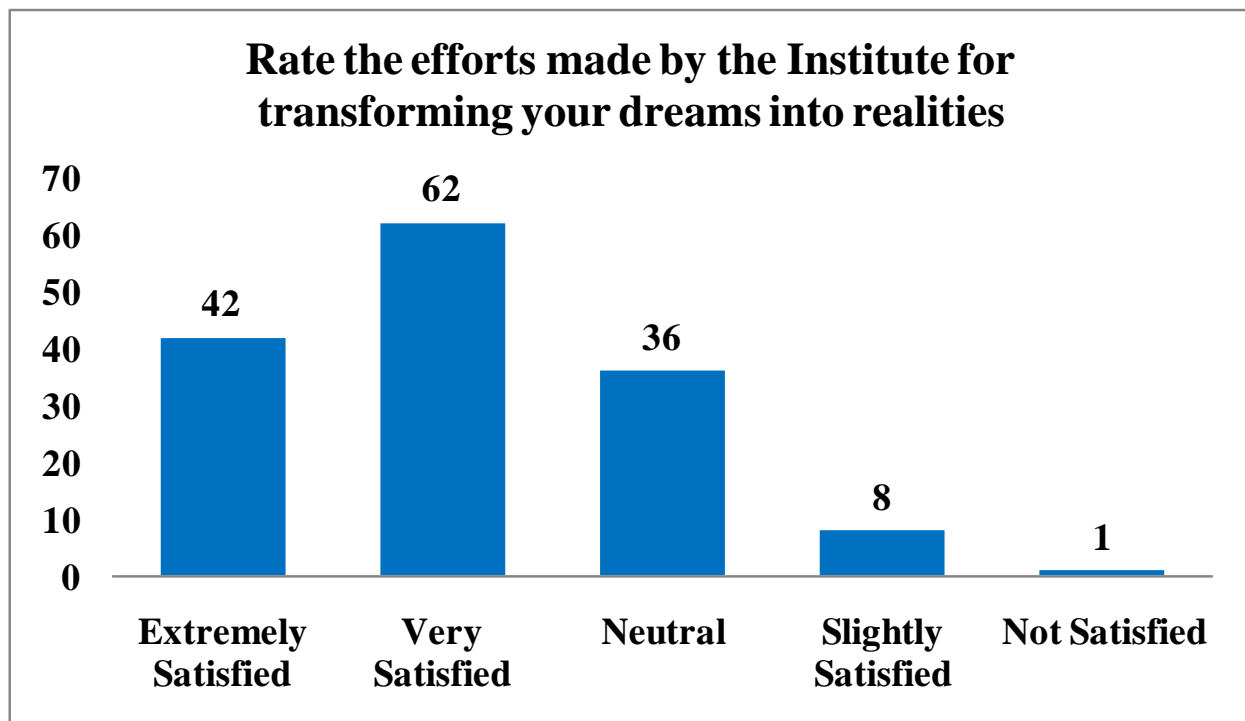
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
Documents /Certificates required (Bona fide/ TC etc) are given to you on the day they were promised	50	63	31	4	1





Rate the efforts made by the Institute for transforming your dreams into realities

Question	Extremely Satisfied	Very Satisfied	Neutral	Slightly Satisfied	Not Satisfied
Rate the efforts made by the Institute for transforming your dreams into realities.	42	62	36	8	1





Overall Rating of the Institute

Question	Excellent	Very Good	Good	Average	Poor
Overall Rating of the Institute	45	58	36	8	2

